ARIZONA CORPORATION COMMISSION

Original Sheet No. Cancels Sheet No.

SCHEDULE OF RATES AND CHARGES TOGETHER WITH RULES AND REGULATIONS APPLICABLE TO TELEPHONE SERVICE PROVIDED IN THE TERRITORY SERVED BY THE TABLE TOP TELEPHONE COMPANY WITHIN THE STATE OF **ARIZONA** AS FOLLOWS:

Issued: September 30, 1994

Docket No. U-2724-93-191

Effective:

4/14/95

ARIZONA CORPORATION COMMISSION

2nd Revised Sheet No. 2

Cancels 1st Revised Sheet No. 2

ORIGINAL SECTION INDEX Title 2-6 Index 7-11 **Definitions** 12-23 General Rules and Regulations 12 Application 12 Explanation of Symbols 13-14 Obligation of Company 14-16 Use of Service and Facilities Establishment and Furnishing of Service 16-18 18 Telephone Directories Establishment and Maintenance of Credit 18-19 Minimum Contract Periods and Termination of Service 20-22 22 Payment for Service and Facilities Special Service and Facilities 23 23 Taxes 23 Resale of Services 24-25 Network Access Line Service 26 Grandfathered Services 27-32 Centrex Service 33 Direct-In-Dialing (DID) Service 34 Identified-Outward-Dialing (IOD) Service 35 Vacation Service Music On Hold 36 (T) Service Connection, Move and Change Charges 37-38 39-40 Reserved for Future Use 41 Directory Assistance Service APPROVED FOR FILING 42-43 Directory Listings DECISION #: N/A

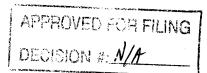
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ARIZONA CORPORATION COMMISSION

4th Revised Sheet No. 3 Cancels 3rd Revised Sheet No. 3

SECTION INDEX (Cont'd)	ORI GI N	IAL
Custom Calling Features	44-45	(D)
Link up	46-46a	(N)
Lifeline	46b-46c	(N)
Advanced Custom Calling Features	47-47d	
Special Promotions	48	
Universal Emergency Number Service (9- 1- 1)	48a-48q	
Public Telephone Service	48r	
Customer Provided Pay Telephone Service	49-5 1	
Intercept Services	52	
Construction Charges	53-57	
Connection with Subscriber-Owned Equipment	58-59	
Optional Trunk Hunting Service Arrangements	60	
Message Restriction-Local Exchange Service	61	
Telephone Calling Card	62	
Reserved for Future Use	63	
Teen Line Service	64	
Operator Verification/Interruption Service	65-66	
Reserved for Future Use	67	
Exchange Maps	68	



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TABLE TOP TELEPHONE

ARIZONA CORPORATION

3rd Revised Sheet No. Cancels 2nd Revised Sheet No.

SUBJECT INDEX

Subject	Sheet No.
Access - Lines	24-25
Additional Listings, Directory	42
Adjustments of Charges	14
Advanced Custom Calling Features	47-47d
Alterations	17
Alternate Call Number Listings	42
Answer Supervision and Coin Collection and Return	49a (N)
Application and Explanation of Symbols	12
Application for Service	16
Availability of Facilities	13
Billed Number Screening	49f (N)
Diffed Number Screening	, ,
Caller ID	47a-47b
Calling Card	62
Calling Cards, Issuance	19,62
Central Office Implemented Payphone Service	49a , 49f (N)
Centrex Service	27-32
Changes, and Moves	37-38
Change in Telephone Number	17
Concurrences	67
Connecting Company Lines, Use of	13
Connections with Subscriber-Owned Equipment	58-59
Construction Charges	53-57
Construction, Special Types	18
Contract Periods, Minimum	20-2 1
Continuous Redial	47b
Credit, Establishment of	18
Credit, Discontinuance of Service for	
Failure to Establish	19
Custom Calling Features (CCF)	44-45
Customer-Provided Pay Telephone Service	49-51b
Defacement of Premises	14
Definitions	7-11
Demarcation Point	49f (N)
Deposits	18
Deposits, Interest to be Paid On	19
Direct-In-Dialing (DID) Service	33
Directories, Telephone	18
Directory Error and Omissions	13 APPROVED FOR FILING
	DECISION #: 60138

William J. Hayes Docket No. U-02724-97-D 034 600 N. Second Avenue Issued: January 15, 1997 Effective: 4-15-9 7

4

Ajo, AZ 85321

ARIZONA CORPORATION COMMISSION

4th Revised Sheet No. 5 Cancels 3rd Revised Sheet No. 5

SUBJECT INDEX (Cont'd) ORIGINAL

Subject	Sheet No.	
Establishment and Re-Establishment of		
Credit Deposits	18-19	
Equipment, Tampering with	15	
Exchange Maps	68	
Explanation of Symbols	12	
Extra Directory Listings	42-43	
Government Objections to Service	16	
Grandfathered Services	26	
Identified-Outward-Dialing (IOD) Service	34	
Impersonation of Another	15	
Initial Service Periods and Termination		
of Service	20-22	
Installation Costs, Unusual	18	
Intercept Services	52	
Interconnection Policy	15	
Interruption of Service	13	
	2.4	
Key Systems Access Line	24	
Language, Improper	15	
Liability	14	(N)
Lifeline	46b-46c	
Line Extensions	18	
Link Up	46-46a	
Listings, Directory	42-43	
Long Distance Message Restriction-Local		
Exchange Service	61	
Maintenance and Repair	17	
Maps	68	
Message Restriction • Local Exchange Service	61	
Minimum Charges	20	
Move and Change Charges	37-38	
Music On Hold	36	
Network Access Line Service	24-25	

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APPROVED FOR FILING

Docket No. T-2724A-99 _____ William J. Hayes Issued: December 1, 1999 600 N. Second Avenue Ajo, AZ 85321

ARIZONA CORPORATION COMMISSION

3rd Revised Sheet No. 6 Cancels 2nd Revised Sheet No. 6

SUBJECT INDEX (Cont'd) ORIGIAN Sheet No.

SOBJECT INDEA (COIL 4)		
Subject	Sheet No.	
Obligation of Telephone Company Ownership & Use of Equipment	13-14 14	
Operator Verification/Interruption Service	65-66	
Payment for Service Primary Listings Private Branch Exchange Access Line Profane Language	17,22 42-43 24 15	
RJ3 1 x Alarm Jack Connection Reconnection Charge Rendering & Payment of Bills Resale of Services Responsibility for & Use of Equipment Restoral of Service Charge	58 19 22 23 14 19	
Service Charge for Restoration of Service Service Connection at Subscriber Premises Service Connection Charge Special Promotions Special Services & Facilities Subscriber Service, Use of	19 14 37-38 48 23 15	
Tampering with Equipment Teen Line Service Telephone Directories Telephone Numbers	15 64 18 17	
Temporary Service on Speculative Projects Temporary Service Termination of Directory Listings Termination of Service Toll Restriction Transmitting Messages Trunk Hunting Service Arrangements	55-56 55-56 20 20-22 61 13 60	
Unusual Installation Costs & Construction Charges Use of Service and Facilities	18,53-57 16	
Vacation Service Verification/Interruption Service	35 65-6 APPROVED FOR FILIE DECISION #: 6032	2 2

Docket No. U-02724-s V3551i am J. Hayes
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Ajo, AZ 85321

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ARIZONA CORPORATION COMMISSION

Orig	ginal S	Sheet	No.		,	7
Cancels _	S	h e e	t _	N	o	•

ORGINAL

DEFINITIONS

Access Line

The circuit which travels from the Central Office to the subscriber's premise terminating at the protector which provides direct access to the local exchange and the toll switching networks.

Channel

The electrical path provided by the Telephone Company between two or more locations.

Circuit

A Channel used for the transmission of electrical energy in the furnishing of telephone service.

Connecting Company

A corporation, association, partnership, or individual owning or operating one or more exchanges and with whom traffic is interchanged.

Contract

The service agreement between a subscriber and the Company under which services and facilities are furnished in accordance with the provisions of the Tariffs applicable.

Customer Provided Equipment (CPE)

Devices, apparatus and their associated wiring provided by a subscriber for use with facilities furnished by the Company.

Direct Dialing

The capability for a subscriber to dial anywhere in the United States with a series of numbers without operator assistance.

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ORIGINAL

ARIZONA CORPORATION COMMISSION

Original Sheet No. \$ Cancels ____S heet No.

DEFINITIONS (Cont'd)

Exchange Area

The territory served by an Exchange.

Extension and P.B.X. Station Mileage

The charges made for the additional circuit required to furnish such stations beyond the allowable distance from the main station or P.B.X. switchboard.

Extension Station

An additional station connected on the same circuit as the main station and having the same telephone number as the main station.

Extra Listing

Any listing of a name or information in connection with a subscriber's telephone number beyond that to which he is entitled in connection with his regular service.

Foreign Exchange Directory Listing

An alphabetical and directory listing in the directory of an exchange other than the exchange in which a subscriber is furnished local service.

Individual Line

An exchange line designed for the connection of only one access line.

Installation Charge

A non-recurring charge made for the placing or furnishing of telephone equipment, which may apply in place of or in addition to Service Connection Charges and other applicable charges for service or equipment.

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Docket No. U-2724-93-191

ARIZON'A CORPORATION CON

1st Revised Sheet No. 9 Cancels Original Sheet No. 9

DEFINITIONS (Cont'd)

Key System

An arrangement of key-equipped instruments capable of providing intercommunication and multi-trunk communication with the general exchange and interexchange network.

Local Channel

That portion of a channel which connects a station to the interexchange channel; it also applies to a channel connecting two or more stations within an exchange area.

Local Exchange Service

Telephone service furnished between subscriber's stations located within the same local service area.

Local Message

A communication between subscribers' stations within the same Exchange Area.

Local Service Area

That geographical area throughout which a subscriber obtains telephone service without the payment of a toll charge.

Main Station

A suitable telephone instrument or station which is connected to a network access line through a Central Office and has a unique telephone number.

Party Line

A central office line designed for the connection of more than one network access line.

Payphone (N)

An exchange station, either **coinless** or equipped with a coin-collecting device or a card reader, which is installed for the convenience of the public at a location chosen or accepted by the company. (N)

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2nd Revised Sheet No. 10

Cancels 1st Revised Sheet No. 10

DEFINITIONS (Cont'd)

Premises

All of the building or the adjoining portions of a building occupied and used by the subscriber; or all of the buildings occupied and used by the subscriber as a place of business or residence, which are located on a continuous plot of ground not intersected by a public highway or thoroughfare.

Primary Station

Synonymous with Main Station.

Private Branch Exchange (PBX)

An arrangement of equipment used by a subscriber and connected directly to a central office by means of trunk access lines, from which connection is made to stations at various locations or customer premises, thereby providing telecommunications between these stations and also communication with the general exchange system.

Private Line

A circuit provided to furnish communication only between the two or more telephones directly connected to it, and not having connection with either central office or P.B.X. switching apparatus.

(T)

RJ3 1 x Alarm Jack Connection

A connection designed to interface with customer premises equipment associated with alarm companies.



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ARIZONA CORPORATION COMMISSION

1 st Revised Sheet No. 11 Cancels Original Sheet No. 11

DEFINITIONS (Cont'd)



Subscriber

A person or agency subscribing for telephone service. As used in this Tariff, a separate subscriber is involved at each location, or continuous property, where service is furnished. One individual or firm therefore may be considered as two or more separate subscribers, even in the same Exchange. The privileges, restrictions, and rates established for a subscriber to any class of service are limited to the service at one location; no group treatment of service at separate locations furnished to one individual or firm, is contemplated or to be implied, except when definitely provided for in the schedules.

(T)

Tariff

The document filed by the Company with the Public Utilities Commission which lists the communication services offered by the Company and the associated rates and charges.

Telephone Station

A suitable telephone instrument, consisting of a transmitter, receiver, and associated apparatus, so connected as to permit transmitting of and receiving telephone messages.

Tie Trunk

A circuit connecting two P.B.X. systems for the purpose of intercommunicating between the stations connected with such P.B.X. switching apparatus. The circuit is not intended to provide for general exchange service through either of the P.B.X. systems with which it connects.

Toll Message

A message from a calling station to a station located in a different local service area.

Toll Service

Telephone service rendered by the Company between patrons in different local service areas in accordance, with the rates and regulations specified in the Company's Toll Tariff.

Trunk

A telephone communication channel between (a) two ranks of switching equipment in the same central office, (b) between central office units in the same switching center, or (c) between two switching centers.

DECISION #: 59422

Docket No. U-02724-95- 465

William J. Hayes 600 N. Second Avenue Ajo, AZ 85321 Issued: November 1, 1995 Effective: 12/20/95

ARIZONA CORPORATION COMMISSION

2nd Revised Sheet No. 12

Cancels 1st Revised Sheet No.

GENERAL RULES AND REGULATIONS

ORIGINAL

12

A. APPLICATION

The rules and regulations specified herein apply to the intrastate services and facilities of the TABLE TOP Telephone Company Inc., hereinafter referred to as the Company. Failure on the part of the subscribers to observe these rules and regulations of the Company, after due notice of such failure, automatically gives the Company the authority to discontinue the furnishing of service.

In the event of a conflict between any rate, rule, regulation or provision contained in these General Rules and Regulations and any rate, rule, regulation or provision contained in the specified tariffs, the rate, rule, regulations or provision contained in the specific tariffs shall prevail.

These tariffs cancel and supersede all other tariffs of the Company issued and effective prior to the effective date of these tariffs.

B. EXPLANATION OF SYMBOLS

- (C) Signifies a changed regulation.
- (D) Signifies a discontinued rate, treatment or regulation.
- (I) Signifies an increased rate or new treatment resulting in increased rate.
- (N) Signifies a new rate, treatment or regulation.
- (M) Signifies a move in text, on the same page or to a different page.
- (R) Signifies a reduced rate or new treatment resulting in reduced rates.
- (T) Signifies a change in text but no change in rate, treatment or regulation.

(Z) Signifies a correction.

(N)

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ARIZONA CORPORATION COMMISSION

1 st Revised Sheet No. 13 Cancels Original Sheet No. 13

GENERAL RULES AND REGULATIONS (Cont'd)



C. OBLIGATION OF COMPANY

1. Availability of Facilities

The Company's obligation to furnish telephone service is dependent upon its ability to secure suitable facilities and to provide such service without unreasonable expense.

2. Interruption of Service

An allowance will be made upon notice and demand to the Company for interruption of service not due to subscriber negligence if the interruption continues for more than twenty four hours from the time it is reported to or detected by the Company. The allowance will be the prorated portion of the monthly rate for the service made inoperative.

3. Directory Errors and Omission

The Company endeavors to correctly list customers, their telephone numbers and other information in the local telephone directory. The Company will waive the tariff rate for special directory services in cases in which the company is responsible for directory listing errors.

4. Transmitting Messages

The Company does not transmit messages. If, because of transmission difficulties, the operator repeats messages between subscribers, the operator is deemed acting as an agent of the subscriber.

5. Use of Connecting Company Lines

Lines of other connecting companies may be used to reach points outside the Company area when suitable arrangements can be made.



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ARIZONA CORPORATION COMMISSION

1" Revised Sheet No. 14 Cancels Original Sheet No. 14

ORIGINAL

GENERAL RULES AND REGULATIONS (Cont'd)

- C. OBLIGATION OF COMPANY (Cont'd)
 - 6. Defacement of Premises

The Company will repair or replace any defacement or damage of property due to installation, existence, or removal of Company property, when the damage is the result of negligence of the Company.

7. Adjustment of Charges

In case of overbilling, a refund will be made by the Company for the full amount of excess charges when the amount can be determined; when the amount cannot be determined from available records, the maximum refund will not exceed the estimated overbilling over a one year period.

In case of underbilling, the company reserves the right to backbill for the deficiency charges up to a period of one year.

- 8. Liability
 - A) The Telephone Company will make reasonable efforts to cure any material failure to provide service caused by year 2000 defects in Telephone Company hardware, software or systems. Due to the interdependence among telecommunications providers and the interrelationship with non-Telephone Company processes, equipment and systems, the Telephone Company is not responsible for failures caused by circumstances beyond its control including, but not limited to, failures caused by: (1) the Customer; (2) other telecommunications providers; (3) customer premises equipment; or (4) third party suppliers such as power companies, software companies, and equipment manufacturers. In addition, the Telephone Company does not ensure compatibility between Telephone Company and non-Telephone Company services used by the customer.
 - B) Pertaining to Year 2000 defects, the Telephone Company will not be liable for any consequential, incidental or indirect damages for any cause of action, whether in contract or tort. Consequential, incidental, and indirect damages include, but are not limited to lost projects, lost revenues and loss of business opportunity, whether or not the Telephone company was aware or should have been aware of the possibility of these damages.

D. USE OF SERVICE AND FACILITIES

1. Ownership and Use of Equipment

All equipment and lines furnished by the Company are the property of the Company even though located on the subscriber's premises. Company agents or employees shall have the right to enter said premises at any reasonable hour to install or maintain equipment, make collections, or remove equipment.

The Company may refuse to install or maintain any service at locations which are hazardous to Company employees. If such service is furnished, the subscriber may be required to install and maintain such service, holding the Company harmless from any claims for damage by FADMINISTRATIVELY the installation and maintenance of this service.

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Effective:

Issued: December 1, 1999

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Docket No. T-2724A-99

ARIZONA CORPORATION COMMISSION

1st Revised Sheet No. 15 Cancels Original Sheet No. 15

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GENERAL RULES AND REGULATIONS (Cont'd)

D. USE OF SERVICE AND FACILITIES (Cont'd)

2. Interconnection Policy

Subscriber-provided terminal equipment may be used and subscriber-provided communication systems may be connected with the facilities furnished by the Company for telecommunications services subject to regulations outlined in other parts of this tariff. In case any unauthorized attachment is made, the Company shall have the right to disconnect, suspend, or terminate the service.

3. Use of Subscriber Service

Subscriber telephone service is furnished only for use by the subscriber, his family, and associates. The Company may refuse to install or permit such service to remain on premises of public or semi-public character. The equipment may be installed, at such locations provided the service is located so it is not accessible for public use.

4. Tampering with Equipment

The Company may refuse to furnish telephone service when company equipment shows any evidence of tampering for the purpose of obtaining service without payment of charges applicable to the service rendered by the Company.

5. Use of Improper Language or Impersonation of Another

The Company may refuse service with proper notice to anyone who uses or permits abusive or obscene language over Company facilities or impersonates another individual with fraudulent or malicious intent.

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Docket No. U-02724-95- 465

William J. Hayes 600 N. Second Avenue Ajo, AZ 85321 Issued: November 1, 1995 Effective: 12/20/95

ARIZONA CORPORATION COMMISSION

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GENERAL RULES AND REGULATIONS (Cont'd)

D. USE OF SERVICE AND FACILITIES (Cont'd)

6. Governmental Objections to Service

The Company may refuse service or discontinue service to anyone upon objection to such service by or on behalf of any governmental authority.

7. Indiscriminate Use of Facilities

The Company may refuse to furnish service or require upgrading of services provided to any subscriber who allows indiscriminate use of Company facilities, except in case of emergencies.

E. ESTABLISHMENT AND FURNISHING OF SERVICE

1. Application for Service

Application for service must be made on the Company's standard form either verbally or in person. The form then becomes a contract when accepted in writing by the Company or upon establishment of service. The subscriber may be required to pay in advance all charges for the first billing period and connection charge if applicable. The conditions of such contracts are subject to all provisions of this and other applicable tariffs. Requests for additional service may be made verbally, if provided in the original contract, and no advance payment will be required. A move within the exchange area is not considered to terminate the contract and orders for such may be made verbally.

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Docket No. U-2724-93-191

ARIZONA CORPORATION COMMISSION

(Original Sheet No.	17
Cancels	Sheet No.	

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GENERAL RULES AND REGULATIONS (Cont'd)

E. ESTABLISHMENT AND FURNISHING OF SERVICE (Cont'd)

2. Telephone Numbers

The customer has no property right in the telephone numbers assigned by the company and no right to continuance of service through any particular central office. The company may change the telephone number or central office designation of a customer whenever it considers it desirable in the conduct of its business.

When existing service is continued for a new customer, the telephone number assigned to the former customer may be retained by the new customer only: (a) if the former customer consents and properly notifies the company in writing; and (b) if arrangements acceptable to the company are made by the new customer to pay all outstanding charges against the service to the company.

In the event of harassing or annoyance calls, the customer can request a number change without charge.

3. Alterations

The subscriber agrees to notify the Company of any alterations which will necessitate changes in the Company's wiring; and the subscriber agrees to pay the Company's current charges for such changes.

4. Payment for Service

The subscriber is required to pay all charges for services rendered by the Company, both exchange and toll in accordance with provisions contained elsewhere in this tariff. The subscriber is responsible for all charges for service rendered at his telephone, including collect charges.

5. Maintenance and Repairs

The Company shall bear the expense of all repair and maintenance of its facilities, except where damage or destruction of its facilities is due to the gross neglect of the subscriber. The subscriber may not rearrange, remove, or **disconnect** any Company facilities without consent of the Company.

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Docket No. U-2724-93-191

ARIZONA CORPORATION COMMISSION

O :	riginal Sheet No.	18
Cancels _	Sheet No.	

GENERAL RULES AND REGULATIONS (Cont'd)

E. ESTABLISHMENT AND FURNISHING OF SERVICE (Cont'd)

6. Line Extensions

Lines will de extended to permanent customers in accordance with the guidelines established in the Construction Charge section.

Where required by the conditions, applicants may be required to provide to the Company suitable private right-of-way parallel to the public highway.

7. Unusual Installation Costs

When special conditions or special requirements of the subscriber involve unusual construction or installation costs, the subscriber may be required to pay a reasonably proportionate share of such cost.

Title to all facilities constructed and paid for wholly or in part by the subscriber is vested in the Company.

F. TELEPHONE DIRECTORIES

The Company will furnish to its subscribers, without charge, only such directories as it deems necessary for the efficient use of the service. Other directories will be furnished at the discretion of the Company at a reasonable charge.

G. ESTABLISHMENT AND MAINTENANCE OF CREDIT

1. Deposits

The Company adopts by reference the Rules and Regulations promulgated by the Arizona Corporation Commission and all amendments to those rules which may be hereafter adopted by the Arizona Corporation Commission. Copies of these Rules and Regulations are on file in the business **office** and are available for public inspection.

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Docket No. U-2724-93-191

ARIZONA CORPORATION COMMISSION

1st Revised Sheet No. 19 Cancels Original Sheet No. 19

GENERAL RULES AND REGULATIONS (Cont'd)



- G. ESTABLISHMENT AND MAINTENANCE OF CREDIT (Cont'd)
 - 2. Interest to be Paid on Deposits

Simple interest, at the rate provided by the Arizona Corporation Commission, shall accrue from the date of deposit until the date of refund or application to the customer's telephone bill.

3. Reconnection Charge

Where service has been terminated by the company in accordance with the Arizona Corporation Commission Rules and Regulations, the regular non-recurring charges shall apply for reconnection of service.

4. Issuance of Calling Cards

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Calling cards will be issued only to those persons living within the Company's service area. Issuance of a calling card will require the establishment of credit.

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ARIZONA CORPORATION COMMISSION

U	riginal Sheet No.	21
Cancels	Sheet No.	

GENERAL RULES AND REGULATIONS (Cont'd)

H. MINIMUM CONTRACT PERIODS AND TERMINATION OF SERVICE

1. Minimum Contract Periods

Except as hereinafter provided, the minimum contract period for all services and facilities is one month at the same location.

The length of contract period for directory listings, where the listing actually appears in the directory, is the directory period. The directory period is from the day on which the directory is first distributed to the subscribers to the day the succeeding directory is first distributed to subscribers.

The Company may require a minimum contract period longer than one month at the same location in connection with special (non-standard) types or arrangements of equipment, or for unusual construction necessary to meet special demands, and involving extra cost.

2. Termination of Service - Subscriber's Request

Service may be terminated prior to the expiration of the minimum contract period upon notice being given to the Company, and upon payment of any applicable termination charges, in addition to any applicable charges due for service which has been furnished.

In the case of service for which the minimum contract period is one month, termination will require that charges due for the balance of the minimum period be paid.

In the case of directory listings where the listing has appeared in the directory or where a non-listed or non-published listing has been properly omitted, the charges are due to the end of the directory period, except that in the following cases charges will be continued only to the date of the termination of the extra listing or proper omission with a minimum charge of one month.

(1) The Contract for the main service is terminated.

Issued: September 30, 1994 Effective: 4/14/95

Docket No. U-2724-93-191

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ARIZONA CORPORATION COMMISSION

Original Sheet No. **21**Cancels Sheet No. 2.

GENERAL RULES AND REGULATIONS (Cont'd)

- H. MINIMUM CONTRACT PERIODS AND TERMINATION OF SERVICE (Cont'd)
 - 2. Termination of Service Subscriber's Request (Cont'd)
 - (2) The listed party becomes a subscriber to some other class of exchange service.
 - (3) The listed party moves to a new location.
 - (4) The listed party dies.

For special equipment, the charges will be based on the individual circumstances in each case as agreed upon at the time of installation.

Contracts for periods longer than one month covering services whose installation required line extensions may be terminated upon payment of all charges that would accrue to the end of the contract period, or the contract will be transferred to a new applicant who is to occupy the same premises and will subscribe to the service effective on the day following termination by the original subscriber.

Service may be terminated after the expiration of the initial contract period, upon the Company being notified, and upon payment of all charges due to the date of termination of the service.

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Docket No. U-2724-93-191

ARIZONA CORPORATION COMMISSION

3rd Revised Sheet No. 22 Cancels 2nd Revised Sheet No. 22

ORIGINAL

GENERAL RULES AND REGULATIONS (Cont'd)

- H. MINIMUM CONTRACT PERIODS AND TERMINATION OF SERVICE (Cont'd)
 - 3. Termination of Service By The Company

The Company adopts by reference the Rules and Regulations promulgated by the Arizona Corporation Commission and all amendments to those rules which may be hereafter adopted by the Arizona Corporation Commission. Copies of these Rules and Regulations are on file in the business office and are available for public inspection.

- I. PAYMENT FOR SERVICE AND FACILITIES
 - 1. Date Payment Due

The subscriber shall pay for service and facilities monthly in advance and shall pay for Toll Messages (including charges for messenger service), Teletypewriter Exchange Service Message, and Moves and Changes when billed. Failure to receive a bill does not relieve the subscriber of the responsibility for payment in accordance with the provisions set forth herein.

All bills for service are due and payable at the office of the Company on or before the twentieth day following the post marked date of the statement of the month in which the bill is rendered. If the bill is not paid by next month's bill, the Company may make a late payment charge of 1.5%. The Company may apply any deposit toward the outstanding balance in accordance with ACC rule # R14-2-503.B.4.

2. Returned Check Policy

A charge of \$25.00 will be made for all checks returned to the company. If two insufficient fund checks are received from a subscriber within a twelve (12) month period, the company may require that all subsequent payments be made by cash, money order, or certified check.

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Docket No. T-02724A-01-

William J. Hayes 600 N. Second Avenue Ajo, AZ 85321 Issued: January 30, 2001

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Original Sheet No. 23
Cancels Sheet No.

ARIZONA CORPORATION COMMISSION

GENERAL RULES AND REGULATIONS (Cont'd)

J. SPECIAL SERVICES AND FACILITIES

Special services and facilities not ordinarily used in the furnishing of telephone service and not otherwise provided for by the tariff schedules of the Company may be furnished or leased pursuant to special contract for such special service or facility for such period as may be agreed upon, provided such special service or facility or the use made thereof is not unlawful and does not interfere with the telephone service furnished by the Company. Special services are provided for each individual application as a custom-engineered system to satisfy and provide for the needs of that customer. Applicable charges will be determined by the revenue requirements of the utility for each individual system. In the event any such special service or facility or the use made thereof interferes with the furnishing of the telephone service by the Company, the Company may terminate such contract and cease to furnish such special service or facility after thirty days written notice to the subscriber; and provided further that the commission may terminate such contract whenever, in its opinion, public interest requires such termination.

K. TAXES

The Company will charge and collect any privilege, sales or use tax or impositions based on gross revenues. The tax requirements charged and collected will be in addition to normal rates and charges.

L. RESALE OF SERVICES

No service can be resold unless the service has been specifically identified as available for resale or authorized by the Arizona Corporation Commission.

Issued: September 30, 1994 Effective: 4/14/95

Docket No. U-2724-93-191

TABLE TOP TELEPHONE COMPANY, INC.

2nd Revised Sheet No. 24

ARIZONA CORPORATION COMMISSION Cancels 1st Revised Sheet No. 24

NETWORK ACCESS LINE SERVICE

RATES	Monthly Rate		
	Residence	Business	
Individual Line, each	\$13.55 (I)	\$33.15	
Key System		33.15	
PABX		45.00	
Zone Charge Zone 2 Charge	1.25 (I) 3.25 (I)	1.25 3.25	
2011 2 0111151	(-)		

CONDITIONS

The above rates apply to the provision of network access lines which, when connected to a suitable telephone instrument provides access to the telephone network.

Instruments must be provided by the subscriber, subject to the conditions described in the Connection With Subscriber-Owned Equipment portion of this tariff.

Additional instruments may be attached to network access lines. The Company reserves the right to limit the number of instruments connected to an access line if they cause interference with the normal operation of the line.

Tone Dial Service is provided only where the facilities are available.

APPROVED FOR FILING

DECISION #: 62840

Docket No. T-02724A-99-Decision No. 62840
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William J. Hayes 600 N. Second Avenue Ajo, AZ 85321 Issued: August 29, 2000 Effective: $G = (-1)^{-1}$

ARIZONA CORPORATION COMMISSION

Ori	ginal Sheet No.	25
Cancels _	Sheet No	

NETWORK ACCESS LINE SERVICE (Cont'd)

CONDITIONS (Cont'd)

Business Rates Apply:

Where the use is primarily or substantially of a business, professional, institutional, or otherwise occupational nature, or where the service or any part thereof is furnished at a business location. This would include schools, hospitals, libraries, churches and other similar institutions.

Residence Rates Apply:

Where the use is primarily or substantially of a social or domestic nature and the business use, if any, is incidental.

In the place of residence of a clergyman, physician, or other medical practitioner provided the subscriber does not maintain an office in the residence.

Issued: September 30, 1994 Effective: 4/14/95____

Docket No. U-2724-93-191

1st Revised Sheet No. 26

ARIZONA CORPORATION COMMISSION

Cancels Original Sheet No. 26

Monthly Rate

GRANDFATHERED SERVICES

Grandfathered services will be provided to subscribers receiving these services prior to the effective date of this tariff. These services will no longer be provided to new subscribers. When existing service is discontinued, it will not be re-established.

MUJ_TI-PARTY SERVICE

RATES

	Monny Rate			
	Residence	Business		
2 Party	11.16	No Rate	(T)	
4 Party	9.92	24.20	(T)	
Multi Party	8.68	22.40		
Multi-Party Zone 1 Charge	.95	.95		
Multi-Party Zone 2 Charge	2.70	2.70		
Low Cost Option	8.00	N/A		
Message Unit Charge/each local message	.20			

CONDITIONS

Residence 2-party, 4-party and Multi-party service is not available. A subscriber that moves or disconnects will be required to take one-party service. Subscribers receiving these services will be transitioned to single party service no later than January 1, 1997.

Low Cost Option includes an individual access line. Message unit charges are based on the number of local calls placed within exchanges in the same local calling area.

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APPROVED FOR FLAME

Issued: November 1, 1995 Effective: ゆんつんっち

ARIZONA CORPORATION COMM

1st Revised Sheet No. 26a Cancels Original Sheet No. 26a

RESERVED FOR FUTURE USE

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APPROVED FOR FILING

DECISION #: 60/38

Issued: January 15, 1997

Effective: 4 -15-97

1st Revised Sheet No. 26b Cancels Original Sheet No. 26b

RESERVED FOR FUTURE USE

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APPROVED FOR FILING

DECISION #: 60138

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3rd Revised Sheet No. 27 Cancels 2nd Revised Sheet No. 27

ARIZONA CORPORATION COMMISSION

CENTREX SERVICE

RATES

A. Line Rates

1. Primary Line, each (minimum of 2 lines)	Monthly Rate/Per Line \$24.60	(
2. Secondary Line, each	\$18.50	
Customers with 2 or more would have the option to go on a contract rate based as follows:		
1. Primary Line, each		
3 years	\$22.80	
4 years	\$21.25	
5 years	\$20.80	
2. Secondary Line, each		
3 years	\$18.20	
4 years	\$16.50	
5 years	\$16.10	(I)

B. Feature Packages (Customer must choose one of the following packages per line)

(1) Basic Feature Package

\$3.80 per line

(I)

Includes the following:

Call Forward

Call Pickup

Call Transfer

Consultation Hold

Call Waiting

Group Intercom

Speed Calling (6)

Three-way Calling (Conferencing)

Station-to-Station Calling

Speed Calling (30) \$1.50 per line Speed Calling (50) \$2.00 per line Speed Calling (70) \$2.50 per line

APPROVED FOR FILING

DECISION #: 62840

Docket No. T-02724A-99-__ Decision No. 62840

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William J. Hayes 600 N. Second Avenue Ajo, AZ 85321 Issued: August 29, 2000 Effective: Q = 1 - 00

TABLE TOP TELEPHONE COMPANY, INC. 3rd Revised Sheet No. 28

ARIZONA CORPORATION COMMISSION

Cancels 2nd Revised Sheet No. 28

CENTREX SERVICE (Cont'd)

RATES (Cont'd)

B. Feature Packages (Customer must choose one of the following packages per line) (Cont'd)

> Monthly Rate/Per Line \$5.00 per line

> > \$8.50

(2) Business Package

Includes all of the Basic

Feature Package plus:

Last Number Redial Directory Number Hunt

Call Park

Directed Call Pickup

(3) Attendant Feature Package

(I)

(I)

Includes the Basic and

Business Packages plus:

Distinctive Call Waiting Tones Multi-Customer Operation Control of Trunk Group Access

Transfer

Console Display

Console Test

C. Optional Features

Message Waiting Lamp

\$1.00

Class of Service Restrictions:

Denied Originating Service Denied Terminating Service Toll Restricted Services Unrestricted Services

Virtual Facilities Group

1.00

1 .00

1.00

1.00

\$22.00 per system

D. Installation and Wiring

Cost will be determined on a time

and materials basis

Actual Cost

APPROVED FOR FILING

Docket No. T-02724A-99-William J. Hayes

Ajo, AZ 85321

600 N. Second Avenue

Effective:

Issued: August 29, 2000

Decision No. 62840 8\TARIFF\AZ\FILINGS\56\Varevlocaldoc

ARIZONA CORPORATION COMMISSION

1st Revised Sheet No. 29 Cancels Original Sheet No. 29

CENTREX SERVICE (Cont'd)

ORIGINAL

DESCRIPTIONS

- A. Centrex Service is a central office based Touch-Tone service which is furnished subject to the availability of facilities, features and central office equipment in locations determined by the Company. The service does not include any customer premise equipment.
- B. Each Centrex line may be arranged for two-way, one-way incoming or one-way outgoing operation depending upon the option chosen by the customer at the time the line is installed. When a change in the arrangement is requested by the customer, the appropriate service charges as specified under Service Connections and Nonrecurring Charges section of this tariff apply.
- C. Centrex Service is not provided in association with public or semi-public telephone service.
- D. Centrex Service may be provided in association with trunks; however, lines terminating on a key or PBX system will be charged at the applicable trunk rate.
- E. Service charges as specified under Service Connections and Move and Charges of this tariff apply to all station line installations, customer requested moves, changes and rearrangements performed by the Company.
- F. Terminal equipment provided by the customer must be compatible with the services and equipment provided by the Company. Such equipment must be Touch-Tone capable.
- G. All applicable end user fees and surcharges will apply to each line.
- H. Directory Listings will be furnished subject to the rates and regulations specified in this tariff.
- I. Service will be provided on a month-to-month basis at the rates as specified above. Service for longer time periods will be available on a contract basis. The initial service period is a minimum of one month, commencing with the date of installation of the service.

Contracts for periods of longer than one month may be terminated upon payment of all charges at the non-discounted rate for the period of the contract fulfilled by the customer. The customer is liable for the incremental amount above the discounted rate up to the regular tariffed rate for the contracted service at the time of the termination of the contract.

The contract may be transferred to a new qualified applicant who is to occupy the same premises and will subscribe to the service effective on the day following termination by the original customer.

APPROVED FOR FILING

DECISION #: <u>59992</u>

Issued: December 18, 1996

Effective: Jan. 15, 1997

William J. Hayes 600 N. Second Avenue Ajo, AZ 85321 (N)

Docket No. U-02724-%- 606

2nd Revised Sheet No. 30

ARIZONA CORPORATION COMMISSION

Cancels 1st Revised Sheet No.

CENTREX SERVICE (Cont'd)

ORIGINAL

DESCRIPTIONS (Cont'd)

- Regulations as specified in the General Rules and Regulations section of this tariff will J. apply to this service.
- **(M)**

(M)

- All exchange lines in a system must be served by the same central office and have the same Κ. billing arrangement.
- (N)

(N)

- Centrex is provided over Primary Centrex Lines using single-party business access lines L. equipped with Centrex feature capabilities. The number of Primary Lines in a group determines the maximum number of connections at a given time to the exchange network. If all the Primary Centrex Lines in a group are busy, access in to and outside of the Centrex system will be denied.
- Secondary Centrex Lines are used in conjunction with Primary Centrex Lines to serve stations with a lower usage demand. Secondary Lines provide station-to-station dialing, and can access Primary Lines for dialing outside the Centrex system. In the event that all Primary Lines are busy, Secondary Lines may be used for station-to-station dialing or to activate enhanced features within the Centrex

DEFINITIONS

Call Forward • The Call Forward feature allows a customer to have incoming calls to a station automatically forwarded to a predetermined telephone number.

Call Pickup - Call Pickup allows a station to answer incoming calls to another station within a defined call pickup group.

<u>Call Transfer</u> • A station with this feature can hold and transfer incoming, outgoing, and intragroup calls.

<u>Call Waiting</u> - With this feature, an incoming call encountering a busy station receives audible ringing. The called busy station receives a call waiting tone. The called busy station may then acknowledge the incoming caller and place the existing caller on hold, then alternate between the callers, or abandon one of the calls.

(T)

<u>Consultation Hold</u> - Consultation Hold allows the transferring party to talk privately with the destination before transferring the call or establishing a Three-Way Conference/Transfer.

Speed Call- This feature allows a user to place calls to a previously designated list of up to 6, 30, 50 or 70 frequently dialed numbers. APPROVED FOR FILING

DECISION #: 5

(T)

2nd Revised Sheet No. 31

ARIZONA CORPORATION COMMISSION

Cancels 1st Revised Sheet No.

CENTREX SERVICE (Cont'd))

ORIGINAL

3 1

DEFINITIONS (Cont'd)

<u>Three-Wav Calling (Conferencing)</u> A station is allowed to establish three-way conference calls beyond the limits of the transfer type defined for the customer group.

<u>Stationerre</u> on Calling- A call may be placed from one station to another within the Centrex group without going through the switchboard.

<u>Last Number Redial</u> -This feature enables a customer to redial the last number called by depressing a single key rather than the entire number.

<u>Directory Number Hunt</u> - This feature uses a prearranged sequence to let incoming calls "hunt" for idle lines.

<u>Directed Call Pickup</u> - This feature allows a station to answer incoming calls to another specific station within the same Call Pickup Group by dialing a call pickup code specific to the station number that is receiving the call.

<u>Call Park</u> - This feature allows a call to be placed on a <u>Centrex</u> line not associated with a specific station until it is picked up, using the Directed Call Pickup feature, by another <u>Centrex</u> station user.

<u>Distinctive Call Waiting Tone</u> -Distinctive Call Waiting Tone identifies the source of an incoming call to a station by using three different ringing and Call Waiting Tone signals.

<u>Control of Trunk Group Access</u> - This feature allows the attendant to control the access of all stations and incoming trunks to various trunk groups by operating corresponding keys.

<u>Console Display</u> - The Console Display assists attendants in handling calls efficiently. The display unit is built into the console, typically consisting of a 16 character alphanumeric display, 28 light emitting diodes (LEDs), and a 28-button keyboard.

<u>Virtual Facilities Group</u> - This feature package makes it possible to emulate trunk groups in software without requiring physical resources. These emulated trunk groups are called Virtual Facility Groups (VFGs). They can be data filled as one-way (incoming or outgoing) or two-way facilities.

(N) | (N)

APPROVED FOR FILING DECISION #: 5991

Issued: December 12, 1996

Effective: Jan. 15, 1997

ARIZONA CORPORATION COMMISSION

1st Revised Sheet No. 32 Cancels Original Sheet No. 32

CENTREX SERVICE (Cont'd)

ORIGINAL

DEFINITIONS (Cont'd)

<u>Console Test</u> - This feature allows an attendant or maintenance person to test the functional operations of a console i.e.: lamp, key contact, buzzer, hardware, set plug-in/plug-out, KLD (working condition of the LED alphanumeric display).

(T)

Transfer - With this feature, a call that is transferred by a station to the attendant by either flashing or by flashing and dialing zero is queued on a first-in, first-out basis.

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Message Waiting Lamp - For stations with the Basic Centrex Feature Package, this optional feature provides message waiting lamp indication, for suitably equipped telephone sets, indicating that a message is waiting at the message center.

(T)

Class of Service Restrictions -

(T)

- Denied Originating Service Allows only incoming calls to be completed from a station.
- 2. Denied Terminating Service Allows only outgoing calls to be completed from a station.
- 3. Toll Restricted Service This service restricts outgoing calls to local calling areas only.
- 4. Unrestricted Service This feature places no restrictions on incoming or outgoing calls.

APPROVED FOR FILING

DECISION #: <u>5999</u>

Issued: December 12, 1996

Effective: 1 (11) 15,1997

CORPORATION COMMISSION ARIZONA

1st Revised Sheet No. 33 Cancels Original Sheet No. 33

DIRECT-IN-DIALING (DID) SERVICE

RATES	Installation <u>Charge</u>	Monthly <u>Rate</u>	
Each trunk circuit termination(1)	Applicable Non-Recurring Charges	\$27.00	(I)
Each block of 20 DID numbers (1) (100 DID numbers minimum order)	Applicable Non-Recurring Charges	4.00	(I)

DESCRIPTION A.

The DID feature provides that local and long distance calls to the associated station number will be completed without intermediate handling by the PBX attendant.

B. CONDITIONS

This feature may be provided, in addition to regular rates and charges, where CO facilities are available and the PBX system or customer-provided switching equipment capabilities permit.

One primary directory listing in the main directory of the serving CO is provided for each PBX system. An additional listing of each DID number may be provided subject to the regulations, rates, and charges as specified in the tariff.

The provision of this feature requires that the customer subscribe to a sufficient number of trunk facilities to adequately handle the voiume of incoming calls.

DID numbers are directly associated with the primary customer and the Company will not assign individual numbers to another customer as a primary number.

The customer may reserve additional DID number blocks for future use at the rate above.

(1) In addition, a PBX trunk is required.

APPROVED FOR FILING

William J. Hayes 600 N. Second Avenue Ajo, AZ 85321

Issued: August 29 **Effective:**

ARIZONA CORPORATION COMMISSION

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IDENTIFIED-OUTWARD-DIALING(IOD) SERVICE

RATES	Installation <u>Charge</u>	Monthly Rate
Automatic IOD, (AIOD) - per trunk (1)	Applicable Non-Recurring Charges	\$21 .00
Operator IOD, (OIOD) - per trunk	Applicable Non-Recurring Charges	No Charge
Operator IOD Charge - per Call	Applicable Non-Recurring Charges	S O

The IOD monthly rates and installation charges apply on the basis that all trunks are equipped for IOD. Where special or other equipment or wiring arrangements are requested by the customer, monthly rates and installation charges will be determined and based upon the circumstances in each case.

A. DESCRIPTION

The IOD feature identifies all outgoing long distance calls and lists such calls on the customer's bill. The OIOD calls are on a per call basis. The AIOD calls are on a per trunk basis.

B. CONDITIONS

This feature may be provided in addition to regular rates and charges where CO facilities are available and PBX system or customer-provided switching equipment capabilities permit.

The provision of this feature requires that the customer subscribe to a sufficient number of trunk facilities to adequately handle the volume of outgoing calls.

Identified Outward Dialing (IOD) may not be offered without DID being provided.

When one outgoing trunk is equipped with Operator IOD, all outgoing trunks must be equipped with Operator IOD.

(1) Available from a Central Office equipped to provide such service.

Issued: September 30, 1994 Effective: 4/14/95

Docket No. U-2724-93-191

ARIZONA CORPORATION COMMISSION

1st Revised Sheet No. 35

Cancels Original Sheet No. 35

(D)

VACATION SERVICE

(D) (N)

(D)

RATES

Monthly

Vacation Service

1/2 of the Total Monthly Exchange Service Charges

CONDITIONS

Vacation rate service is applicable to service during the temporary absence of the principal members of the subscriber's household or business. The temporary absence requirement does not preclude employees or some members of the household remaining on the premises, provided the normal activities of the businesses or household are suspended.

Vacation rate service is granted for not less than one month and not more than six months within any consecutive twelve-month period. Vacation rate service may begin on any day of the month.

Sufficient advance notice shall be given to permit arrangements for establishment or extension of vacation rate service or early restoral to complete service.

Complete service will be restored without notice on the last day of the designated vacation service rate period, unless the subscriber requests the Company to restore service sooner or to extend the vacation rate service period (to maximum of six months).

No outward or inward service is provided during the period of suspension.

Non-recurring charges for Line Connection will apply to the suspension or restoral of service.

Any charges made for additional directory listings will continue at the full rate during the vacation period.

(N)

2nd Revised Sheet No.

36 36

ARIZONA CORPORATION COMMISSION

Cancels 1st Revised Sheet No.

MUSIC ON HOLD

ORIGINAL

RATES

Nonrecurring, Charge Monthly Rate

Per System* Applicable Service \$4.44

Order Charges

DESCRIPTION

Music On Hold Service allows a Network Access Line Customer with the capability of putting calls on hold to provide a continuous broadcast of music to callers who are on hold.

CONDITIONS

Music On Hold is compatible with all Network Access Line and Centrex Services. It is not compatible with Public Access Lines, Semi-Public Access Lines, and Customer-Provided Pay Telephone Lines.

Music On Hold will be provided only in conjunction with lines that have the ability to put calls on hold. For lines with the ability to put calls on hold through the central office, (i.e., Centrex Lines and lines that subscribe to Call Waiting and Conference Calling Custom Calling Features) Music On Hold will be provided at the monthly charge listed above.

For lines that have the ability to put calls on hold only through terminating equipment, an additional connection to the Telephone Company central office is required in order to receive Music On Hold. This connection may be in the form of a Local Area Data Circuit, as found in Table Top Telephone Company Tariff A.C.C. No. 1 (Access Service).

* The rate applies per PBX or Key system, or per individual premises for a Centrex system. Customers without systems will be charged on a per line basis.

(N)

APPROVED FOR FILING DECISION #: 1)/f

Docket No. U-02724-97- [William J. Hayes 600 N. Second Avenue Ajo, AZ 85321

Issued: February 25, 1997 Effective: March 29, 1997

EPHONE COMPANY, IN

Revised Sheet No. 37

ARIZONA CORPORATION COMMISSION

Cancels Original Sheet No. 37

SERVICE CONNECTION, MOVE AND CHANGE CHARGES

RATES

	<u>Business</u>	Residence	
Service Order	\$12.00 (I)	\$12.00	(I)
Line Connection	\$14.00	\$14.00	Ì
Premise Visit	\$26.00	\$26.00	
Zone Connection Charges			
Zone 1	\$34.25	\$34.25	Ī
Zone 2	\$76.00 (I)	\$76.00	(I)

CONDITIONS

These charges are intended to cover the expense incurred by the Company in conjunction with the following:

Establishment of service;

Change in location of a service to other premises;

Transfer of service from one customer to another;

Change of telephone number at customer's request;

Installation of auxiliary equipment;

Restoral of service disconnected for nonpayment or

failure to establish credit.

Charges shown are in addition to installation charges shown under other Tariff schedules.

Charges shown in this schedule are based on work being performed during regularly scheduled working hours of the Company's employees. Work performed with overtime labor costs will be performed at direct cost to the customer.

No charges will apply under the following circumstances:

Service to which no monthly rates apply:

Public telephones installed at the initiative or option of the Company.

APPROVED FOR FILING

DECISION #: 62840

Issued: August 29, 2000

Effective:

TABLE TOP 'TELEPHONE COMPANY

ARIZONA CORF'ORATION COMMISSION

First Revised Sheet No. 38 Cancels Original Sheet No. 38

SERVICE CONNECTION, MOVE AND CHANGE CHARGES (Cont'd)

DEFINITIONS (Cont'd)

Service Order

ORIGINAL

Applicable to work done in receiving, recording and processing information necessary to execute a customer's request for the establishment of service. It is also applicable for customer's request for additions, moves or changes to existing service.

Premises Visit

Applicable if a Company employee must visit the customer's premises to install, move or change a service drop or standard network interface at the customer's request. Not applicable when a Company employee is on the customer's premises for any other business purpose.

Line Connection

Applicable for work done in the Central Office or work involving Central Office equipment necessary to provide a network access line or make changes to an existing network access line.

If service requires work in more than one Central Office area, this charge applies for each office.

Zone Connection Charge

Applicants requesting service at locations that have not been served previously outside the base rate area will be assessed a zone connection charge.

APPROVED FOR FILING DECISION #: N/+

Issued: April 16, 1398 Effective: May 15, 1998

Docket No. T-02724A-98-0199

ARIZONA CORPORATION COMMISSION

1st Revised Sheet No. 39 39

Cancels Original Sheet No.

RESERVED FOR FUTURE USE

Docket No. U-02724-95 465

William J. Hayes 600 N. Second Avenue Ajo, AZ 85321

Issued: November 1, 1995 Effective: 12/20/95

ARIZONA CORPORATION COMMISSION

1 st Revised Sheet No. 40 Cancels Original Sheet No. 40

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RESERVED FOR FUTURE USE

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TABLE TOP TELEPHONECOMPANY

ARIZONA CORPORATION COMMISSION

(Original	Sheet	No.	41
Cancels		Sheet N	lo	

DIRECTORY ASSISTANCE SERVICE

RATES

1 - 2	Calls, each	\$.00
3 - 5	Calls, each	.20
6 - 10	Calls, each	.25
11-20	Calls, each	.35
21	Calls and Beyond, each	SO

CONDITIONS

- 1. The above charge will apply to each call to a directory assistance operator requesting information for locations within the state.
- 2. The charge will apply regardless of whether or not the operator is able to supply the requested information.
- 3. A maximum of two requests for information will be allowed per directory assistance Cd1.
- 4. Charges for Directory Assistance are not applicable to calls placed from:

Public telephones
Semipublic telephones
Customers who have a reading, physical or visual handicap and thus are unable to use the directory.

- 5. In the event a customer obtains directory assistance service through fraudulent means, in addition to any other action authorized by this tariff, the Company may assess appropriate Directory Assistance charges on the customer's regular telephone account.
- 6. Company will provide directory assistance without charge during regular business hours for telephone numbers not listed in the current directory.

hued: September **30, 1994** Effective: 4/14/95

Docket No. U-2724-93-191

APPROVED FOR FILING DECISION #: 58763

TABLE TOP TELEPHONE COMPANY, INC. ORIGINAL

ARIZONA CORPORATION COMMISSION

1st Revised Sheet No. 42 Cancels Original Sheet No. 42

DIRECTORY LISTINGS

RATES		Monthly <u>Rate</u>	
Additional or Alternate Listing	BusinessResidence	\$2.00 2.00	(I)
Cross Reference or Duplicate		2.00	
Extra Lines, per line		2.00	
Non-List		1.40	
Non-Publish		1.60	
Foreign Exchange	BusinessResidence	2.40 2.40	(I)

CONDITIONS

The regulations for directory listings, as provided in this section, apply only to that section of the directory containing the regular alphabetical list of names of subscribers.

Primary Listing

One listing without charge, termed the Primary Listing, is provided as follows:

- 1. For each separate subscriber service. When two or more main station lines or PBX trunk lines are consecutively operated, the first number of the group is considered the primary listing.
- 2. For each semi-public service.

APPROVED FOR FILING

DECISION #: 62840

TABLE TOP TELEPHONE COMPANY

ARIZONA CORPORATION COMMISSION

C	riginal	Sheet	No.	43
Cancels	S	hee	t <u>N</u>	0.

DIRECTORY LISTINGS (Cont'd)

- 3. Non-listed telephone numbers are listed in the information file, but are not listed in the Company's directory. They will be given out upon request.
- 4. Non-published numbers are not listed either in the directory or the information file and are not to be given out to anyone unless authorized by court of law.

Restrictions

Names in directory listings shall be limited to the following:

- In connection with residence service:
 - The individual names of the subscriber, or (a)
 - The individual name of a member of the subscriber's family, or (b)
 - The individual name of a permanent member of the subscriber's (c) household, or
 - Dual (joint) listings for customers who share the same surname and (d) reside at the same address.
- 2. In connection with business service.
 - (a) The individual name of the subscriber, or
 - The name under which the subscriber is actually doing business, or (b)
 - The name under which a business is actually being conducted by (c) someone other than the subscriber and which the subscriber is authorized by such other to use, or
 - The individual names of the officers, partners, or employees of the (d) subscriber, or
 - The names of departments when such listings are deemed necessary (e) from a public reference viewpoint.

The Company may require that the subscriber provide the Company with written permission for the insertion or continuance of listings. The Company may refuse to accept or may delete listings of a business which the subscriber claims to represent. The Company may refuse to accept or may delete a listing which includes the trade name of another.

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Effective: 4/14/95

APPROVED FOR FILING DECISION #: 58763

Docket No. U-2724-93-191

ORIGINAL

ARIZONA CORPORATION COMMISSION

3rd Revised Sheet No. 44 Cancels 2nd Revised Sheet No. 4%

CUSTOM CALLING FEATURES (CCF)

RATES

Monthly Rate

	Residence	Business	
Custom Calling Feature (CCF)			
Call Waiting	\$4.00 (I)	\$4.00	(I)
Call Forward Variable	\$4.00	4.00	(I)
Call Forward Fixed • Busy	\$2.00	2.00	. ,
Call Forward Fixed - No Answer	\$2.00	2.00	
Call Forward Fixed • Busy/No Answer	\$2.50	2.50	(R)
Conference Calling (3-Way)	\$4.00	4.00	(I)
Speed Calling • 8 Numbers	\$1.50	1.50	
Speed Calling - 30 Numbers	\$3.00	3.00	
Speed Calling - 50 Numbers	\$3.50	3.50	
Speed Calling • 70 Numbers	\$4.00	4.00	
Fixed Calling	\$2.00 (I)	2.00	

Additional CCF

\$0.50 discount per feature (i.e. • \$1.00 discount for 2 CCF)

CONDITIONS

Custom Calling Features are available only to those customers who are served from a Central Office equipped to provide such services.

Certain custom calling features are not available with party line service.

From time-to-time. the company may offer promotional programs where the non-recurring charges may be waived.

When a service is programmed for both Conference Calling and Call Waiting only one of the two may be activated at any one time.

When a service is programmed for both Call Waiting and Call Forwarding only one of the two may be activated at any one time.

APPROVED FOR FILING
DECISION #: 62840

William J. Hayes 600 N. Second Avenue Ajo, AZ 85321 Issued: August 29, 2000 Effective:

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2nd Revised Sheet No. 45

ARIZONA CORPORATION COMMISSION

Cancels 1st Revised Sheet No. 4

CUSTOM CALLING FEATURES (CCF) (Cont'd)

DEFINITIONS

ORIGINAL

<u>Speed Calling</u> - permits placing local and long distance calls to preselected telephone numbers by dialing an abbreviated code. To add a number to the calling list the customer uses his own telephone.

<u>Call Waiting</u> • a distinctive tone informs the telephone user that another <u>call</u> has been <u>placed</u> to his line. By briefly depressing the hookswitch, the user will be connected to the second caller while holding the first, subsequent depressions of the hookswitch will allow the user to alternate between callers.

<u>Conference - permits</u> a telephone user to add a third party to an existing local or long distance call. It will also permit a telephone user to consult privately with a third party while holding the original call.

<u>Call Forward Variable</u> - permits transfer of all incoming calls automatically to any **dialable** number. The number can be selected by the customer each time Call Forwarding is activated or the call directed to the previously selected number. If the alternate location is not a free call the customer will be billed for each call forwarded.

(C)

<u>Call Forward Fixed - Busy</u> - permits calls to automatically be transferred to a predetermined alternate number whenever the primary number is busy. The alternate number can be any dialable number and can be modified only at the Central Office. If the alternate location is not a free call the customer will be billed for each call diverted. The party holding the alternate number must approve of this arrangement.

(C)

(C) (N)

<u>Call Forward Fixed • No Answer •</u> allows the user to forward calls to an alternate number after the original line rings a specified number of times. The Telephone Company programs the primary line to forward to a number designated by the subscriber. The party holding the designated number must approve this arrangement.

(N)

<u>Call Forward Fixed • Busy/No Answer</u> • combines Call Forward Busy and Call Forward No Answer features. The Telephone Company programs the primary line to forward all calls to an alternate number when the primary line is busy or after a certain prespecitied number of rings. The designated number must be the same for busy and unanswered calls. The party holding the designated number must approve this arrangement.

(N)

<u>Fixed Calling</u> - after dial tone is obtained, if the caller does not commence dialing within a predetermined length of time, a call will automatically be placed to a number previously selected by the subscriber.

APPROVED FOR FILING DECISION #: 59721

Issued: May 28, 1996 Effective: June 26, 1996

1st Revised Sheet No. 46 Cancels Original Sheet No. 46

ARIZONA CORPORATION COMMISSION

LINK UP

ORI GI NAL

(D)

(N)

1. GENERAL

Applicable to all residential customers of the Company who apply for basic residential service, and meet the eligibility requirements detailed below.

2. DESCRIPTION

Link Up consists of a 50% discount, up to a maximum of \$30 for new service connection charges to connect the customer to the local telephone network.

In addition, the customer may defer payment on up to \$200 of connection charges without interest for a period not to exceed one year. The deferred charges do not include any permissible security deposits required. The deferred charges shall be paid in equal monthly portions over the deferral period. If any payments are delayed interest shall accrue from that date forward.

3. ELIGIBILITY REQUIREMENTS

- A. An applicant must meet all of the following criteria in order to qualify for Link Up.
 - 1. The applicant must meet the same eligibility requirements that apply under Section 3 Eligibility Requirements of the Lifeline tariff.
 - 2. The customer must sign under penalty of perjury, a document certifying:
 - a. He/she is receiving benefits from one of the programs in A. 1 above.
 - b. Name of the program from which they are receiving benefits.
 - c. That he/she will notify the company if he/she no longer participates in the program named in b. preceding.

The Company reserves the right to periodically verify a customer's eligibility with the appropriate State Agency.

3. The premises at which the residential service is requested is the applicant's principal place of residence.

APPROVED FOR FILING

Issued: December 24, 1997 Effective: '1-24-98 (N)

(T)

ARIZONA CORPORATION COMMISSION

Cancels 1st Revised Sheet No. 46

LINK UP

1. GENERAL

ORIGINAL

Applicable to all residential customers of the Company who apply for basic residential service, and meet the eligibility requirements detailed below.

2. DESCRIPTION

A. Link Up consists of a 50% discount, up to a maximum of \$30 for new service connection charges to connect the customer to the local telephone network.

In addition, the customer may defer payment on up to \$200 of connection charges without interest for a period not to exceed one year. The deferred charges do not include any permissible security deposits required. The deferred charges shall be paid in equal monthly portions over the deferral period. If any payments are delayed interest shall accrue from that date forward.

B. Expanded Linkup

Residents on qualifying Tribal lands (reservations) who qualify for Tribal Lifeline are eligible for an additional Expanded Link Up benefit of up to \$70.00 in addition to the traditional Link Up Program discount of \$30.00. The additional benefit will apply towards 100% of the connection charges between \$60.00 and \$130.00 which are assessed to begin service at the primary residence of eligible residence. Eligible charges include any charges customarily assessed to connect the subscriber to the network, including line extension charges, zone charges, and special construction charges.

3. ELIGIBILITY REQUIREMENTS

- A. An applicant must meet all of the following criteria in order to qualify for Link UP"
 - 1. The applicant must meet the same eligibility requirements that apply under Section 3 Eligibility Requirements of the Lifeline tariff.
 - 2. The customer must sign under penalty of perjury, a document certifying:
 - a. He/she is receiving benefits from one of the programs in A. 1 above.

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D	ECISION 7	#: <i>62</i>	2935	

Docket No. T-02724A-00-

William J. Hayes 600 N. Second Avenue Ajo, AZ 85321 Issued: September 14, 2000 Effective: October 1, 2000

ARIZONA CORPORATION COMMISSION

1st Revised Sheet No. 46a Cancels Original Sheet No. 46a

LINK UP (Cont'd)

ORIGINAL

- 3. ELIGIBILITY REQUIREMENTS (Cont'd)
 - A. Cont'd
 - 2. (Cont'd)
 - b. Name of the program from which they are receiving benefits.

(M)

That he/she will notify the company if he/she no longer participates in the program named in b. preceding. The Company reserves the right to periodically verify a customer's eligibility with the appropriate State Agency.

The Company reserves the right to periodically verify a customer's eligibility with the appropriate State Agency.

3. The premises at which the residential service is requested is the applicant's principal place of residence.

(M)

- 4. There is only one telephone line serving the residential premises. The residential premises shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals functioning as one domestic unit.
- 5. Expanded Link Up applicants must meet the Tribal Lifeline requirements noted in this tariff in the following Lifeline section (N)
- B. Link Up will not be furnished on a Foreign Exchange (FEX) basis.
- C. Consumers shall be allowed to receive benefit under the Link Up Program for a second or subsequent time only for a principal place of residence with an address different from the residential address at which the Link Up assistance was previously provided.

APPROVED FOR FILING

DECISION #: 62935

ARIZONA CORPORATION COMMISSION

1st Revised Sheet No. 46b Cancels Original Sheet No. 46b

LIFELINE

1. **GENERAL**

Applicable to qualifying low-income subscribers to single party residential service of the Company. Residents of Tribal Lands can also qualify for the Federal portion of the Lifeline program based on terms and conditions for Tribal Lands.

(C) (C)

RATES 2.

Baseline Lifeline is a reduction or credit in the local service charges normally paid by qualifying low-income consumers. The reduction to the normal residential one-party rates are as follows:

Residential Access Lines	Monthly Credit or Discount
Federal Baseline Lifeline reduction:	\$ 3.50
Federally Funded Reduction In Local Rate	\$ 1.75

These reductions or credits are from the normal residential one-party service subscribed to by the consumer. The Federal baseline lifeline reduction shall be used to waive the consumer's Federal End-User Common Line Charge or Subscriber Line Charge.

In no case will the discount exceed the rate charged for the service subscribed to by each individual.

- B. The following services are included:
 - 1. Single party, voice grade access to the Public Switched Network
 - Access to emergency services 2.
 - Access to operator services 3.
 - 4. Access to interexchange services, unless toll blocking is chosen
 - Access to directory assistance 5.
 - Toll Blocking

C. Tribal Lifeline

(N)

- Tribal Lifeline will consist of up to an additional \$25 per month, per primary 1. residential connection for each qualifying low-income individual living on qualifying tribal lands.
- Tribal Lifeline benefits apply to the primary local residential access line. The 2. additional federal Lifeline support will be provided to reduce the qualifying customer's basic monthly service rate to \$1 .OO per month.

(N)

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APPROVED FOR FILING

DECISION #: 6293

Issued: September 14, 2000 Effective: Ortholog / 1, 2000

1st Revised Sheet No. 46c Cancels Original Sheet No. 46c

LIFELINE (Cont'd)

ORIGINAL

3. ELIGIBILITY REQUIREMENTS ¹

(M)

(M)

(M)

- A. An applicant must meet all of the following criteria in order to qualify for Lifeline Service:
 - 1. To qualify for Lifeline the consumer must participate in one of the following programs:
 - a. Medicaid
 - b. Food stamps
 - c. Supplemental Security Income (SSI)
 - d. Federal public housing assistance
 - e. Low Income Home Energy Assistance Program
 - 2. The customer must sign under penalty of perjury, a document certifying:
 - a. He/she is receiving benefits from one of the programs in 3.A. 1. above.
 - b. Name of the program from which they are receiving benefits.
 - c. That he/she will notify the company if he/she no longer participates in the program named in b. preceding.

The Company reserves the right to periodically verify a customer's eligibility with the appropriate State Agency.

- 3. The premises at which the residential service is requested is the applicant's principal place of residence.
- 4. There is only one telephone line serving the residential premises. The residential premises shall consist of that portion of an individual house or building or one flat or apartment occupied by a single family or individuals functioning as one domestic unit.

APPROVED FOR FILING
DECISION # 62935

Low-income customers who qualify under Arizona Low Income Telephone Assistance Program ("ALITAP") will receive the federal baseline support amount of \$3.50 plus the additional \$1.75 in federal Lifeline support. ALITAP customers are also eligible to receive matching federal Lifeline support in an amount equal to one-half of the amount of the state support. For example, if the 17% discount in local service charges contributed by the state equaled \$2.00, the matching federal Lifeline support amount would equal \$1.00. Under this example, a total of \$6.25 in federal Lifeline support would be available to ALITAP customers. State support under A.R.S. § 46.703 would be in addition to this amount.

ARIZONA CORPORATION COMMISSION

Original Sheet No. 46d Cancels Sheet No.

LIFELINE (Cont'd)

ORIGINAL

3. ELIGIBILITY REQUIREMENTS (Cont'd)

A. (Cont'd)

5. Tribal Lifeline

- (N)
- 5.1 Residents of tribal lands who qualify for Lifeline based on the requirements listed below are eligible for the Tribal Lifeline benefit if they participate in one or more of the following programs or meet the traditional lifeline eligibility requirements listed above.
 - a. Bureau of Indian Affairs (BIA) general assistance program,
 - b. Tribally administered Temporary Assistance for Needy Families block grant program,
 - c. Head Start programs (only those meeting its income-qualifying standard),
 - d. National School Lunch Program's free lunch program.
- The customer must sign, under penalty of perjury a document certifying that such customer receives benefits from at least one of the programs above, and lives within a qualifying area. In addition, the customer must also agree to notify the Company if that customer ceases to participate in the qualifying program or programs.
- B. Lifeline will not be furnished on a Foreign Exchange (FEX) basis.

(M)

(M)

(N)

- C. Lifeline service shall not be disconnected for non-payment of toll charges.
- D. If the consumer chooses "toll blocking" the company will not charge a service deposit. Toll blocking will be provided to Lifeline subscribers at no charge.
- E. Partial payments from subscribers will first be applied to local service charges and then to any outstanding toll charges.

APPROVED FOR FILING

DECISION #: 62935

Issued: September 14, 2000

Effective: October 1,2000

Docket No. T-02724A-00-

4th Revised Sheet No.

ARIZONA CORPORATION COMMISSION

Cancels 3rd Revised Sheet No.

ADVANCED CUSTOM CALLING FEATURES (ACCF)

ORIGINAL

RATES

Monthly Rate

Advanced Custom Calling	_	_		
	Residence	<u>2</u> ´	Business	
Anonymous Call Rejection	-NC		NC	(T)
Automatic Redial	\$2.75	(I)	\$2.75	(R)
Caller Identification • Name and Number	\$4.95	(I)	\$4.95	
Caller Identification • Number	\$4.00	(I)	\$4.00	(I)
Caller Identification Blocking - Per Call	NC		NC	()
Caller Identification Blocking - Per Line, 1 st Reque	est NC		NC	
Caller Identification Blocking • Per Line				
Nonrecurring charge • each request thereafter	\$8.00		\$10.00	
Call Waiting Deactivation	NC	(R)	NC	(R)
Call Waiting ID	NC	, ,	NC	()
Continuous Redial	\$2.75	(I)	\$2.75	(R)
Customer Originated Trace - Per Call	\$1.00		\$1.00	()
Distinctive Ring/Call	\$3.50	(I)	\$3.50	(I)
Waiting				()
Hot Line	\$2.00		\$2.00	
Last Call Return	\$4.00	(I)	\$4.00	(I)
900 Restriction	NC		NC	(-)
One-Plus Per Call Restriction	\$5.60	(I)	\$5.60	(I)
One-Plus Bulk Call Restriction	\$5.60	(Ĭ)	\$5.60	(I)
Revertive Call	\$2.00		\$2.00	(R)
Selective Call Acceptance	\$1.50		\$1.50	(-)

\$2.00

\$1.50

Additional ACCF

Selective Call Rejection

Selective Call Forwarding

\$0.50 discount per feature

(i.e. - \$1 .OO discount for 2 ACCF)

CONDITIONS

Advanced Custom Calling Features are available only to those customers who are served from a central office equipped to provide such services.

Advanced Custom Calling Features are not available on par&line service.

Each of the Advanced Custom Calling Features uses a list of telephone numbers created by the subscriber.

The telephone lists created for the ACCF are maintained separately and may contain the same or different telephone numbers.

From time-to-time, the company may offer promotional programs where the nonrecurring charges may be waived.

\$2.00

\$1.50

(R)

APPROVES FOR FILING
DECISION #: 62840

Docket No. T-02724A-99-Decision No. 62840

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William J. Hayes 600 N. Second Avenue Ajo, AZ 85321

Issued: August 29, 2000

Effective:

ORIGINAL

TABLE TOP TELEPHONE COMPANY, INC.

ARIZONA CORPORATION COMMISSION

2nd Revised Sheet No. 47a Cancels 1st Revised Sheet No. 47a

ADVANCED CUSTOM CALLING FEATURES (ACCF) (Cont'd)

Special telephone equipment is required only for the Caller Identification Name and Number and Caller Identification Number features. All ACCF can be turned on or off after initial installation by the subscriber. ACCF and CCF can be combined with certain restrictions. Call the company for additional information.

DEFINITIONS

Anonymous Call Rejection • Callers who do not wish to receive anonymous or blocked calls may dial *77 to activate Anonymous Call Rejection. When this feature is activated, anonymous callers that attempt to contact the line will be routed to an announcement instructing them that the line they have called does not accept anonymous calls, and that they must unblock their line by dialing *82 before attempting the call again. Anonymous Call Rejection may be deactivated by dialing *87. Anonymous Call Rejection is available to all customers, both business and residence, who subscribe to Caller Identification Number or Caller Identification Name and Number. Anonymous Call Rejection is provided at no charge.

Automatic Redial - An outgoing call management feature which will enable a customer to dial a special code to redial the last number dialed from their station. This will apply regardless of whether the original call was answered, or encountered a busy tone. The system will monitor the calling and called lines and will attempt to connect the call for up to 30 minutes.

<u>Call Forwarding</u> - Enables a customer to forward incoming calls to another number by signaling a prefix code and the telephone number of the service to which calls are to be transferred. Calls forwarded outside the local calling area are subject to long distance charges

<u>Call Waiting Deactivation</u> - This feature gives Call Waiting customers the ability to control when Call Waiting functions on their line.

Call Waiting ID - allows a customer that subscribes to both Caller Identification and Call Waiting to observe the number of a call coming in on Call Waiting. A special visual display unit is required in order to observe an incoming Call Waiting call. Call Waiting ID is available to all customers who subscribe to both Call Waiting and either Caller Identification Number or Caller Identification Name and Number. Call Waiting **ID** is provided at no charge.

Caller Identification • Name and Number • Allows for the automatic delivery of a calling party's name and telephone number (including nonpublished and nonlisted telephone numbers) to the called customer, which gives the called customer an opportunity to decide whether to answer the call immediately or not. The name and number are displayed on customer-provided equipment.

The name displayed shall be the name associated with the calling telephone number as shown on the Company's records. The Company, in its discretion, may abbreviate or limit that name for display purposes. The Company does not assure name accuracy.

(M)

APPROVED FOR FILING DECISION #: 60489

(N)

(N)

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(N)

Ajo, AZ 85321

ORIGINAL

(M)

TABLE TOP TELEPHONE COMPANY, INC.

ARIZONA CORPORATION COMMISSION

2nd Revised Sheet No. 47b Cancels 1st Revised Sheet No. 47b

ADVANCED CUSTOM CALLING FEATURES (ACCF) (Cont'd)

DEFINITIONS (Cont'd)

<u>Caller Identification • Number •</u> Allows for the automatic delivery of a calling party's telephone number (including nonpublished and nonlisted telephone numbers) to the called customer, which gives the called customer an opportunity to decide whether to answer the call immediately or not. The number is displayed on customer • provided equipment.

<u>Caller Identification Blocking - Per Call - Enables a customer to control the disclosure of his/her name and/or telephone number to a subscriber of Caller Identification (where technically feasible) by temporarily changing the public/private status indicator of the telephone number. A customer must dial *67 (or 1167 on rotary phones) before each call to change the indicator from public to private. "Public Status" allows delivery of the name and/or telephone number. "Private Status" prevents delivery of the name and/or telephone number. Per Call Blocking is provided at no charge.</u>

<u>Caller Identification Blocking • Per Line •</u> Provides a permanent private indicator on a customer's line. Once blocking is established on the customer's line, the private status can be deactivated by the customer by dialing *82 (or 1182 on rotary phones), before each call, to change the indicator from private to public. This one call unblock allows the name and/or number to be sent for that one call only.

If a line is equipped with per line blocking, the name and number of that line will not be delivered to any subscriber of Caller ID. Poison control centers, hospitals, medical centers and others who might use Caller ID will not be able to identify callers with per line blocking who need assistance. 9 11 is not affected.

- 1. Customers who choose per line blocking for the first time will not be charged the nonrecurring charge.
- 2. New customers to the Caller ID serving area will be provided the same option as will customers who change their telephone number and/or service address.
- 3. After the first time, customers requesting per line blocking will pay a nonrecurring charge for each line equipped with per line blocking.
- 4. Per line blocking will be provided free to law enforcement and domestic violence agencies and individual victims of domestic violence upon request.

<u>Continuous Redial</u> - Allows a customer to dial a code that will cause the feature to automatically redial the last number the customer dialed. If the called number is busy, the feature will redial the called number for a limited period of time. A distinctive ring alerts the customer when the called number becomes available. This service is available on a subscription basis.

APPROVED FOR FILING

DECISION #: 60489

Docket No. U-02724-97-100

William J. Hayes Issued: November 6, 1997 600 N. Second Avenue Effective: 12/6/97 Ajo, AZ 85321

ARIZONA CORPORATION COMMISSION

1st Revised Sheet No. 47c Cancels original sheet No. 47c

ADVANCED CUSTOM CALLING FEATURES (ACCF) (Cont'd)

ORIGINAL

DEFINITIONS (Cont'd)

Customer Originated Trace - Per Call - Allows a customer to initiate a trace on thest incoming call by dialing an activation code. The call is traced automatically, and the originating directory number and the rime rhe call was made are forwarded to the telephone company. The customer must contact the telephone company to have the information released to rhe appropriate law enforcement agency.

Distinctive Ringing/Call Waiting - Notifies the subscriber of important callers with a special ring. After establishing a list of up to 32 numbers, if the calling number is on the list, the subscriber will hear a special ring. All other calls will have a normal ringing pattern. If the customer has Call Waiting (see CCF), and a caller on the list comes in while on another call, a special Call Waiting tone will be heard. All other calls will be announced with rhe normal Call Wairing tone.

Hot Line - Allows a customer to establish a switched connect to a predetermined number when the customer's telephone goes off-hook. No dialing is required and the call is processed automatically to the predetermined telephone number.

900 Restriction - Customers control access co 900 numbers from their phones by entering a four-digit PIN number. The 900 Restriction feature enables customers to establish, using the telephone keypad, a list of 900 exchange codes to be denied or permitted access from their phones. The 900 Restriction feature may also be used to deny or permit access to all 900 numbers. The four-digit PIN number is entered by the customer.

Last Call Return - A feature that automatically dials the last person who called you. When *69 is dialed, the number of the last incoming call will be announced and the caller's number will then be dialed. Last Call Return will not return blocked calls.

One-Plus Per Call Restriction - Allows a customer to control one-plus dialing from their phones by using a four-digit PIN. The PIN must be dialed before all one-plus calls. The customer will receive a second dial tone after a valid PIN is entered. The customer will be routed co an announcement when a one-plus call is amempted withou the correct PIN.

One-Plus Bulk Restriction - Allows a customer to turn all One-Plus dialing on or off from their phones by dialing an activation/deactivation code and entering a four-digit PIN. The four-digit PIN number is entered by the customer.

Revertive Call . Enables a customer to call another telephone connected to their line.

APPROVED FOR FILING DECISION #: Issued: May 28, 1996

Docket No.U-02724-96-3

William J. Hayes 600 N. Second Avenue Ajo, AZ 85321

** TOTAL PAGE.005 **

Effective: June 26, 1996

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ARIZONA CORPORATION COMMISSION

Original Sheet No. 47d Sheet No.

Cancels _____

ADVANCED CUSTOM CALLING FEATURES (ACCF) (Cont'd)

ORIGINAL

DEFINITIONS (Cont'd)

<u>Selective Call Acceptance</u> - Gives the subscriber control over which call he will accept. After establishing a list of up to 32 numbers, only a number on the list will ring through normally. Calling numbers not on the list will hear an announcement that the subscriber's number is not accepting calls at this time.

(M)

<u>Selective Call Forwarding</u> - Routes important callers to an alternate phone number. A list of up to 32 numbers can be established which will be forwarded to a subscriber selected number. Only numbers on the list will be forwarded. If the alternate location is not a free call, the subscriber will be billed for each call forwarded.

<u>Selective Call Rejection</u> - Blocks unwanted calls from reaching the subscriber. After establishing a list of up to 32, if a calling number is on the list, the caller will hear an announcement that the subscriber's number is not accepting calls at this time. All calling numbers not on your list will ring through normally. The subscriber will not be notified when and how many calls have been rejected.

(M)

APPROVED FOR FILING DECISION #: 59720

Issued: May 28, 1996

Effective: June 2 6, 1996

ARIZONA CORPORATION COMMISSION

2nd Revised Sheet No. 48

Cancels 1st Revised Sheet No. 48

PROMOTIONAL OFFERINGS

ORIGINAL

(N)

From time to time, the Telephone Company may waive nonrecurring charges or offer a special discount associated with a promotional offering. These promotions will be for a limited time period.

Promotional Offerings will generate sufficient revenue to cover direct marginal cost of the service being promoted.

Promotional Offerings of a value of \$25.00 or more to the customer will be submitted to the Commission thirty days in advance of the anticipated start date, and will not be extended to the general public until approved by the Commission. For other promotions, the Commission will be notified coincident with the promotion.

Results of Promotional Offerings will be provided to the Commission upon request.

(N)

APPROVED FOR FILING DECISION #: 60322

ARIZONA CORPORATION COMMISSION

Original	Sheet	No.	488
Cancels	Sheet	No.	

UNIVERSAL EMERGENCY NUMBER SERVICE (9-1-1

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DESCRIPTION

- A. Universal Emergency Number Service, also referred to as 9-1-1 Service, is a telephone exchange communication service whereby one or more Public Safety Answering Points designated by the 9-1-1 Service Provider may receive telephone calls dialed to the telephone number 9-1-1. 9-1-1 Service includes a line and equipment necessary for the answering, transferring, and dispatching of public emergency telephone 9-1-1 calls originated by persons within the serving area. 9-1-1 Service may include Selective Routing, Automatic Number Identification, and Automatic Location Identification. Unless expressly stated herein, 9-1-1 Service includes Basic 9-1-1 Service or Enhanced 9-1-1 Service.
- B. 9-1-1 Service is offered by the Company subject to the availability of facilities.
- C. The 9-1-1 Service customer may be a municipality or other state or local government unit, or an authorized agent of one or more municipalities or other state or local governmental units to which authority has been lawfully delegated. The 9-1-1 Service Provider or Customer must be legally authorized to subscribe to the service and have public safety responsibility to respond to telephone calls from the public for emergency police and fire service within the telephone central office areas arranged for 9-1-1 Service calling.
- D. The following Regulations and Rates will only apply to exchanges of the Company existing as of the effective date of this tariff.
- E. The service may be offered by the Company or jointly with another Local Exchange Carrier.

APPILOVE SOO A JAG DECISION #: <u>59422</u>

Issued: November 1, 1995 Effective: $\sqrt{2}/30/95$

ARIZONA CORPORATION COMMISSION

Original	Sheet	No.	48b
Cancels	S h e	e t	No.

UNIVERSAL EMERGENCY NUMBER SERVICE (9-1 - 1)

DEFINITIONS

Alternate Routing (AR) - A method by which 9-1-1 calls are routed to a designated alternate location if all E-9-1-1 lines to the primary PSAP are busy, or the primary PSAP is closed for a period of time

<u>Automatic Location Identification (ALI)</u> • A feature by which the name and address associated with the calling party's telephone number (identified by AN1 feature) is forwarded to the PSAP for display. Additional telephones with the same number as the calling party's (secondary locations, off premises, etc.) will be identified with the address of the telephone number at the main location.

<u>Automatic Location Identification/Data Management System (ALI/DMS)</u> • A computer data base used to create, store and update the data (e.g., emergency service numbers, addresses, customer names, etc.) required to provide the Selective Routing (SR) and AL1 features.

<u>Automatic Number Identification (ANI)</u> - A feature by which the calling party's telephone number is forwarded to the 9-1-1 Service Provider's customer premises equipment for display.

Avoidance - Provides the routing of a facility to avoid a customer specified geographic area.

<u>Customer Records</u> - Information consisting of individual records of Company customers, each containing name, address and telephone number of the end user customer as used for billing. This information may not be the same as that of the physical location of the customer's telephone.

<u>Default Routing (DR)</u> - A feature activated when an incoming 9- 1- 1 call cannot be selectively routed due to an AN1 failure, garbled digits, or other causes. Such incoming calls are routed from the 9- 1- 1 control office to a 9- 1- 1 Service Provider-designated default PSAP.

<u>Diversity</u> • Provides separate facility paths to avoid routing all of a customer's traffic through a single transmission facility.

<u>Diverse Routing</u> - A method of deploying end office facilities using separate systems to provide 9-1-1 Service in case of facility or central office equipment failure.

59422

Issued: November 1, 1995 Effective: 12/20/95

ARIZONA CORPORATION COMMISSION

C	Original Sheet No.	48c
Cancels	Sheet No.	

UNIVERSAL EMERGENCY NUMBER SERVICE (9-1-1) (Cont'd)

DEFINITIONS (Cont'd)

Emergency Service Numbers (ESNs) - Numbers used to identify primary and secondary Public Safety Answering Point (PSAP) locations as well as unique combinations of police, fire, ambulance or any other appropriate agencies responsible for providing emergency service in the 9-1 - 1 service area. ESNs are programmed into the Automatic Location Identification/Data Management System and are assigned by the Customer to facilitate the routing and transfer features.

End Office - A central office which receives originating 9-1-1 calls.

<u>E-9-1 -1 Control Office</u> • A central office which provides tandem switching of E-9-1-1 calls. It controls switching of Automatic Number Identification (ANI) information to the PSAP and also provides the Selective Routing (SR) feature and certain maintenance functions for each PSAP.

<u>E-9-1-1</u> (or 9-1-1) Service Area • The geographic area in which the 9-1-1 Service Provider will respond to all 9-1-1 calls and dispatch appropriate emergency assistance.

<u>E-9- 1- 1 (or 9- 1-1) Service Provider</u> - A municipality, state or local governmental unit, or an authorized agent of one or more of these units to which the state Emergency Telephone System Plan has lawfully delegated authority. The 9-1- 1 Service Provider must be legally authorized to subscribe to the service and have public safety responsibility by law to respond to emergency calls from the public within the Company's exchange areas where 9-1-1 Service is provided. The 9-1-1 Service Provider may be referred to herein as "the Customer" of the Company.

<u>E-9- 1-1 (or 9- 1 - 1) Transpo</u>rt --Utilization of dedicated point-to-point facilities between an end office and an E-9- 1-1 control office, a control office and a PSAP serving office, and/or a PSAP serving central office and a node to transmit a telephone number (AN1 Transport), a name and address (Automatic Location Identification Transport), or routing information (SR Transport) associated with a 9-1-1 call. Also, utilization of dedicated point-to-point facilities between an end office and a PSAP to transmit a 9-1-1 call.

<u>Fixed Transfer</u> • A feature which enables a PSAP attendant to transfer incoming 9-1-1 calls to secondary PSAPs by use of a single button on the customer premises equipment.

<u>Forced Disconnect</u> • A feature which enables the Public Safety Answering Point (PSAP) attendant to release a connected call even though the calling party has not hung up. This prevents blockage of incoming 9-1-1 facilities to the PSAP.

5942

Docket No. U-02724-95 465 i a m J . H a y e s 600 N. Second Avenue Aio, AZ 85321

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ARIZONA CORPORATION COMMISSION

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UNIVERSAL EMERGENCY NUMBER SERVICE (9- 1- 1) (Cont'd)

DEFINITIONS (Cont'd)

Manual Transfer • A feature that enables the PSAP attendant to transfer an incoming 9-1-1 call by manually obtaining dial tone through use of the telephone switchhook or the appropriate button on the customer premises equipment and dialing the appropriate telephone number or speed calling code.

<u>Master Street Address Guide (MSAG)</u> • The document or computer file that lists the standard street names, address ranges, and routing codes used in the Data Management System of a 9-1-1 system equipped with Selective Routing and/or Automatic Location Identification (ALI).

Node - A computer utilized to multiplex ALI data lines between the PSAPs and the ALI/DMS computers. A pair of Node Computers is utilized for up to 48 PSAPs.

<u>Public Safety Answering: Point (PSAP)</u> • An answering location for 9-1-1 calls originating in a given area. PSAPs are designated as primary or secondary, which refers to the order in which calls are directed for answering. Primary PSAPs receive calls directly from the public; secondary PSAPs receive calls only on a transfer or relay basis from the primary PSAP. Secondary PSAPs generally serve as centralized answering locations for a particular type of emergency call. PSAPs are staffed by employees of service agencies such as police, fire, or emergency medical personnel or by employees of a common bureau serving a group of such entities.

<u>Selective Routing (SR)</u> • A feature that permits a 9- 1- 1 call to be routed to the designated primary PSAP based upon the identified telephone number of the calling party.

<u>Selective Routing "In" Trunk</u> - The incoming trunking arrangement from the end office to the Selective Router for transmitting voice messages to the PSAP.

<u>Selective Routing "Out" Trunk</u> • The outgoing trunking arrangement from the selective router to the Public Safety Answering Point (PSAP) for purposes of transmitting voice and data.

<u>Selective Transfer</u> - A feature that enables a PSAP attendant to transfer an incoming 9-1-1 call to another agency by depressing a button labeled with the type of agency; e.g., "Fire," on the customer premises equipment.

9420

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William J. Hayes 600 N. Second Avenue Ajo, AZ 85321 Issued: November 1, 1995 Effective: 12/20/95

ARIZONA CORPORATION COMMISSION

	Original	Sheet	No.	48e
Cancels	5	Sheet	No.	

UNIVERSAL EMERGENCY NUMBER SERVICE (9- 1- 1) (Cont'd)

DEFINITIONS (Cont'd)

<u>Serving Central Office</u> - The central office from which a PSAP, either primary or secondary, is served.

<u>Standard Addressing</u> - A means of addressing which provides street/road names and house numbers, used in populating the Automatic Location Identification/Data Management System.

RULES AND REGULATIONS

- 1. This service is limited to the use of the telephone number 9-1-1 as the universal emergency telephone number. Only one 9-1-1 service will be provided within any government agency's locality.
- 2. The 9-1-1 emergency telephone number is not intended to be a total replacement of the telephone service of the various public safety agencies which may participate in the use of this number and the public safety agencies must subscribe to other telephone service as provided in Paragraph (33)(e) following.
- 3. The service is furnished to the Customer only for the purpose of receiving reports of emergencies by the public.
- 4. 9- 1- 1 Service will be provided to only one PSAP for calling from any telephone number within any central office serving area, except that 9- 1- 1 Service may be provided to more than one PSAP within a central office serving area if the Selective Routing Feature (SR) is provided. When 9- 1- 1 Service is furnished to a customer with the Selective Routing Service Feature for a part of a central office serving area, if a request is received from a governmental unit with police and fire public safety responsibility for other parts of the central office serving area, that 9- 1- 1 Service Provider must subscribe to a combination of 9- 1- 1 Service Features which includes the Selective Routing Service Feature.
- 5. 9- 1- 1 Service is a telephone exchange communications service and is arranged for one-way incoming service to an appropriate PSAP. Outgoing calls may only be made on a transfer basis with 9- 1- 1 Service.

59422

Docket No. U-02724-95- 46 5

William J. Hayes 600 N. Second Avenue Ajo, AZ 85321 Issued: November 1, 1995 Effective: 12/20/95

ARIZONA CORPORATION COMMISSION

O	original Sheet No.	48f
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UNIVERSAL EMERGENCY NUMBER SER'	VICE (9- 1- 1) (0	Cont'd
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RULES AND REGULATIONS (Cont'd)

- 6. 9-1-1 Service is provided solely for the benefit of the 9-1-1 Service Provider; the provision of such service shall not be interpreted, construed or regarded as being for the benefit of, or creating any Company obligation toward, or any right of action on behalf of, any third person or other legal entity.
- 7. The Company does not undertake to answer and forward 9-1-1 Service calls, but furnishes the use of its facilities to enable the Customer's personnel to respond to such calls on the Customer's premises.
- 8. The Company is not liable in cases where CPE will not allow for the completion of 9- 1- 1 calls.
- 9. 9-1-1 Service Providers may not temporarily suspend any portion of 9-1-1 Service.
- 9-1 I information consisting of the names, addresses, and telephone numbers of Company customers, whose listings are not published in directories or listed in Directory Assistance offices, is treated as strictly confidential (except as indicated in 11. following). Information may only be retrieved by the Public Safety Answering Point (PSAP) on a call-by-call basis and may only be used for the purpose of responding to 9-1-1 emergency calls placed to 9-1-1. Should a 9-1-1 Service Provider not take the necessary steps to protect this confidential information, the Company has the right to restrict access to such confidential customer information.
- The 9-1-1 Service calling party forfeits the privacy afforded by non-listed and non-published service to the extent that the telephone number and the address (and name of business accounts only) associated with the originating station location are furnished to the PSAP. Information will be provided only for the purpose of responding to emergency calls.

59422

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ARIZONA CORPORATION COMMISSION

Original	Sheet	No.	48g
Cancels	Sheet	No.	

UNIVERSAL EMERGENCY NUMBER SERVICE (9- 1- 1) (Cont'd)

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RULES AND REGULATIONS (Cont'd)

- 12. Central offices that are not currently equipped to transmit AN1 will not be modified to provide AN1 just for 9-1-1 Services. When the SR or AN1 Service Features are provided in such circumstances, or in the event of AN1 failure, default routing will be provided in lieu of selective routing and/or AN1 display.
- 13. The Automatic Location Identification feature of the 9-1-1 System is dependent upon Automatic Number Identification (ANI) being provided by the Company central office serving the caller. AN1 will only be provided on single-party lines.
- 14. The Company's entire liability to any person, including other Exchange Carriers which participate in the joint provision of 9-1-1 Service, for interruption or failure of 9-1-1 Service shall be limited by the terms set forth in this Section and other Sections of this tariff.
- The rates charged for any 9-1-1 Service do not include, and the Company does not undertake, inspection or constant monitoring to discover errors, defects and malfunctions in the service. The Customer shall have the responsibility of discovering all errors, defects and malfunctions, and assumes the duty of, and will make such tests as, in the judgment of the Customer, are required to determine whether the system is functioning properly for its use. The Customer shall promptly notify the Company in the event the system is not functioning properly.
- 16. The Company shall not be liable for any loss or damages arising out of errors, interruptions, defects, failures, or malfunctions of 9-1-1 Service including any and all equipment and data processing systems associated therewith. Damages arising out of such interruptions, defects, failures, or malfunctions of the system after the Company has been so notified, and has had a reasonable time for repair, shall in no event exceed an amount equivalent to the charges made for the service affected for the period following notice from the Customer until service is restored. When allowances on monthly charges for service

39422

Issued: November 1, 1995 Effective: (2/20/95

ARIZONA CORPORATION COMMISSION

Original	Sheet	No.	48h
Cancels	Sheet	No.	

UNIVERSAL EMERGENCY NUMBER SERVICE (9-1-1) (Cont'd)

RULES AND REGULATIONS (Cont'd)

16. (Continued)

features of 9- 1- 1 Service are involved, only those service features which are affected by the interrupted service shall be considered; further, only those main stations on the interrupted portion of a service shall be considered in determining the number of main stations affected.

- 17. In contracting for 9-1-1 Service or the offering of such service, the Company, its employees and agents shall be immune from litigation or the payment of any damages in the performance of installing, maintaining or providing 9-1-1 systems and transmitting 9-1-1 calls except for willful or wanton negligence or intentional acts.
- 18. Each 9-1-1 Service Provider that participates in the joint provision of 9-1-1 Service agrees to release, indemnify, defend and hold harmless the Company from any and all loss, claims, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the 9-1-1 Service Provider or by any other party or person, for any personal injury to or death of any person or persons, or for any loss, damage, or destruction of any property, whether owned by the 9-1-1 Service Provider or others.
- 19. The E-9- 1 1 Service Provider agrees to release, indemnify, and hold harmless the Company for any infringement or invasion of the right of privacy of any person or persons, caused or claimed to have been caused, directly or indirectly, by the installation, operation, failure to operate, maintenance, removal, presence, condition, occasion or use of 9- 1- 1 Service features and the equipment associated therewith, or by the services furnished by the Company in connection therewith, including, but not limited to, the identification of the telephone number, address, or name associated with the telephone used by the party or parties accessing 9- 1- 1 Service.

39422

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ARIZONA CORPORATION COMMISSION

Original	Sheet No.	48i
Cancels	Sheet No.	

UNIVERSAL EMERGENCY NUMBER SERVICE (9-1-1) (Cont'd)

RULES AND REGULATIONS (Cont'd)

- 20. 9-1-1 Service is furnished subject to all operating failures and interruptions including, but not limited to, equipment breakdowns, errors, defects, malfunctions and interruptions of service experienced in the regular telephone exchange system. 9-1-1 Service is furnished subject to any additional forms of service failures and service degradations resulting from the complexity of the service arrangement, program errors and failures, delays and errors in the input and processing of data used by the DMS associated with the 9-1-1 Service arrangement. The rates provided for this service are subject to the limitations which appear in this Section and in other Sections of this and other tariffs.
- 21. In the absence of willful misconduct or gross negligence, the Company, its employees, agents or representatives shall not be liable for any death or injury to any person or for any damage to property as a result of or in connection with any situation in which the Company may be requested, be required, have undertaken or have participated with, in the tracing of a 9-1-1 call.
- 22. An end user whose service has been temporarily or permanently suspended will not be able to complete 9-l-l calls.
- 23. 9-1- 1 Service will be designed by the Company to provide at least the same level of service reliability and quality as local exchange telephone service in the exchanges where 9-1-1 Services are offered.
- 24. The Company does not guarantee the accuracy of the routing and information provided in 9-1-1 Service. Ensuring the accuracy and routing is the responsibility of the Customer.
- 25. Any terminal equipment used in connection with 9-1-1 Service shall be configured so that it is unable to extract any information from the AL1 data base other than information relating to a number (identified through the AN1 feature as the source) of an in-progress 9-1-1 call. PSAP equipment must be compatible with the company's facilities.

59422

Issued: November 1, 1995

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ARIZONA CORPORATION COMMISSION

Original	Sheet	No.	48j
Cancels	Sheet		·

UNIVERSAL EMERGENCY NUMBER SERVICE (9-1-1) (Cont'd)

RULES AND REGULATIONS (Cont'd)

- 26. When a 9-1-1 call is placed by the calling party via interconnection with an interexchange carrier, the Company cannot guarantee the completion of said 9-1 1 call, the quality of the call, or any features that may otherwise be provided with 9-1-1 Service.
- 27. The 9-1-1 Service Provider agrees to provide trained personnel for 24-hour coverage and receive all 9-1-1 calls routed to the PSAP. The 9-1-1 Service Providers recognize that addresses must first be verified from a calling party. The 9-1-1 Service Providers accept responsibility for dispatching, or the responsibility for having others dispatch, law enforcement, fire, rescue, or other emergency services as required.
- 28. Under normal circumstances, work will not be performed on 9-1-1 circuits until an authorized release is obtained from the person responsible for the operation of the PSAP.
- 29. Because the Company service boundaries and political subdivision boundaries may not coincide, the Customer must make arrangements to handle all calls received on its 9-l-l Service lines that originate from all telephones served by central offices within the 9-1-1 Service Area whether or not the calling telephone is situated on property within the geographical boundaries of the Customer's public safety jurisdiction.
- 30. Application for 9-1-1 Service must be executed in writing by each Customer. If application for service is made by an agent, the Company must be provided in writing with satisfactory proof of appointment of the agent by the Customer. At least one local law enforcement agency must be included among the participating agencies in any 9-1-1 Service request.
- 31. Customers which subscribe to 9-1-1 service agree to give the Company at least 60 days written notice before terminating the 9-1-1 service. Service and facilities associated with 9-1-1 service are subject to applicable minimum contract periods and termination liabilities as set forth in other Sections of this Tariff.

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ARIZONA CORPORATION COMMISSION

Original Sheet No. 48k Cancels Sheet No.

UNIVERSAL EMERGENCY NUMBER SERVICE (9- 1- 1) (Cont'd)

RULES AND REGULATIONS (Cont'd)

32. Service provided from a control central office is subject to a minimum 36 month contract period.

- 33. In addition to all other terms and conditions, the 9-1-1 Service Provider must furnish the Company with agreement to the following terms and conditions:
 - (a) All 9-1-1 Service calls will be answered on a 24-hour day, seven-day week basis.
 - (b) The Customer has the responsibility for dispatching the appropriate emergency service within the 9-l-l Service Area, or will undertake to transfer all 9-l- l service calls received to the governmental agency with responsibility for dispatching such services.
 - (c) The Customer will develop an appropriate method for responding to calls for non-participating agencies which may be directed to an E-9-1 1 Service PSAP by calling parties.
 - (d) The Customer will subscribe to a sufficient number of interoffice facilities and 9-1-1 exchange lines, as determined by the Company, to adequately handle incoming calls but in all cases subject to a minimum of two facilities or lines required at any point in the 9-1-1 network including the 9-1-1 exchange lines terminated at the PSAP. For 9-1-1 exchange line groups from an E-9-1-1 control office to a secondary answering location used for central office transfer purposes only, the line quality may be determined by the Customer and could result in only one line being provided.
 - (e) The Customer will subscribe to additional local exchange service at the PSAP location for administrative purposes, for placing of outgoing calls and for receiving other emergency calls including any which may be relayed by Company operators.

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ARIZONA CORPORATION COMMISSION

Original	Sheet No. 48	1
Cancels	Sheet No.	

UNIVERSAL EMERGENCY NUMBER SERVICE (9- 1- 1) (Cont'd)

RULES AND REGULATIONS (Cont'd)



- 33. (Continued)
 - (f) The 9-1-1 Service Provider will develop an appropriate method of responding to calls for non-participating agencies which may be directed to the 9-1-1 Public Safety Answering Point.
 - (g) The 9-1-1 Service Provider will subscribe to local exchange service at the PSAP location for administrative purposes, for placing outgoing calls, and for receiving other calls.
- 34. When the SR Service Feature is provided (E-9- 1- 1), the Customer is responsible for identifying primary and secondary PSAP locations as well as the unique combinations of police, fire and ambulance or any other appropriate agencies responsible for providing emergency service within various portions of the 9- 1- 1 Service area. An Emergency Service Number (ESN) will be provided by the Customer for each such combination. The Customer will associate these ESNs with street address ranges or other mutually agreed upon routing criteria in the 9- 1- 1 Service area. The ESNs will be carried in the DMS to permit routing 9- 1- 1 Service calls to the appropriate primary and secondary PSAP's responsible for handling 9- 1- 1 Service calls from each telephone in the 9-1- 1 Service area.
- 35. The Customer's responsibility for providing this information is as follows:
 - (a) Initial and subsequent ESN assignments by street name, address range and area or other mutually agreed upon routing criteria shall be furnished to the Company by the Customer at a mutually agreed upon time prior to the effective date of the service.

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Docket No. U-02724-95 465

ARIZONA CORPORATION COMMISSION

Original	Sheet	No.	48m
Cancels	Sheet	No.	

UNIVERSAL EMERGENCY NUMBER SERVICE (9- 1- 1) (Cont'd)

RULES AND REGULATIONS (Cont'd)

35. (Continued)

- (b) If the Customer establishes new street names and/or address ranges where they did not previously exist, it shall be the Customer's responsibility to notify residents in the affected area(s) of the new street names and/or address ranges. If the Customer desires to have the new street names and/or address ranges reflected in the DMS (E-9-1-1), it shall also be the Customer's responsibility to provide the Company with a cross-reference listing of all residents of the affected area(s), showing old address and new address for each resident.
- (c) After establishment of service, it is the Customer's responsibility to continually verify the accuracy of the routing information contained in the MSAG and to advise the Company of any changes in street names, establishment of new streets, changes in address numbers used on existing streets, closing and abandonment of streets, changes in police, fire, ambulance or other appropriate agencies' jurisdiction over any address, annexations, and other changes in municipal and county boundaries, incorporation of new cities, or any other matter that will affect the routing of 9-1-1 Service calls to the proper PSAP.
- (d) The 9-1-1 Service Provider has an obligation to verify law enforcement, fire, and ambulance PSAP routing destinations once they have been reformatted by the Company at the request of the 9-1-1 Service Provider.
- (e) Changes, deletions and additions which the Customer desires to have made in the master address file should be submitted as they occur; these changes, deletions and additions should be submitted on forms supplied by the Company.

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Issued: November 1, 1995

Effective: 12 60/95

ARIZONA CORPORATION COMMISSION

Original	Sheet	No.	48n
Cancels	Sheet	No.	

UNIVERSAL EMERGENCY NUMBER SERVICE (9-1-I) (Cont'd)

RULES AND REGULATIONS (Cont'd)

35. (Continued)

- (f) The Company's sole responsibility in respect to the MSAG is to reformat it and provide a printout of it on request to the 9- 1- 1 Service Provider.
- 36. Cancellation of the service in whole or in part by the Customer prior to establishment thereof will require payment of an amount equal to the cost of engineering, manufacturers' billings resulting from equipment orders, installation, assembly, labor, cost of removal and any other costs incurred up to the time of cancellation resulting from the Customer's order for service.
- 37. The use of Automatic Location Identification (ALI) on anything less than a total 9-1-1 System basis is not permitted.
- 38. Where facilities permit, the 9-1-1 Service Provider can request diversification and redundancy of any or all inter-office and/or local facility routes.

 Additional charges for such facilities, or the construction and provision thereof, will be the responsibility of the Customer and will be assessed on an individual case basis.
- 39. Where facilities permit, the Customer may request avoidance of any point in the interoffice facilities and/or local loop facilities and/or the central offices serving the 9-1-1 system. Additional charges for such facilities, or the construction and provision thereof, will be the responsibility of the Customer and will be assessed on an individual case basis.
- 40. Secondary PSAPs that are not equipped to display Automatic Number Identification on compatible customer premises equipment will receive calls on a transfer basis over the exchange network or the customer may subscribe to additional 9-1- 1 Transport Service.
- 41. Information obtained when purchasing customer records may only be used for the single purpose of the provision of 9-1-1 Service.

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ARIZONA CORPORATION COMMISSION

Original	Sheet	No.	480
Cancels	Sheet	No.	

UNIVERSAL EMERGENCY NUMBER SERVICE (9- 1- 1) (Cont'd)

RULES AND REGULATIONS (Cont'd)

- 42. One node port is required per Public Safety Answering Point (PSAP) served.
- When the Selective Routing (SR) feature is purchased, the 9-1-1 Service Provider must also purchase SR "In" and "Out" trunks.
- 44. Database updates are made on an as-occurred basis within the time period specified in the contract between the Company and the Customer. In the event that no time period is specified, the Company will make the updates by the end of the second business day following the date of the change or notification of that change. Updates are made for additions, deletions, moves or changes of an end user which affect the database. Database listings are made on an asneeded basis as requested by the Customer.

METHOD OF APPLYING RATES - 9-1-1 SYSTEMS

<u>Facilities - Routed Systems-</u> 9- 1- 1 Systems utilizing a control office require adequate facilities from each end office in the serving area to the control office and from the control office to each PSAP's serving end office.

Rates for routed facilities found in this tariff are all inclusive. No additional mileage, channel termination, or trunk unit charges from the Company apply, other than PSAP equipment.

Facilities - Direct Trunked Systems -

9-1-1 Systems without a control office require adequate facilities from each end office to the PSAP's serving office. Sufficient exchange lines are required from the serving office to the PSAP to complete interoffice facilities, as well as to complete 9-1-1 calls originating within the area served by the PSAP's serving central office.

Rates for direct trunked facilities found in this tariff are all inclusive. No additional mileage channel termination or trunk unit charges from the Company apply for these circuits. Exchange lines to complete 9-1-1 calls originating from locations served by the PSAP serving office require an end office outgoing trunk unit.

For routed or direct systems, facilities between Company offices and a point of interconnection with another telephone company shall be billed at the appropriate rates found in this tariff.

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ARIZONA CORPORATION COMMISSION

Original	Sheet	No.	48p
Cancels	Sheet	No.	

UNIVERSAL EMERGENCY NUMBER SERVICE (9- 1- 1) (Cont'd)

RATES AND CHARGES

General

- (a) The calling party is not charged for calls placed to the 9-1-1 number.
- (b) When a call is transferred from a primary PSAP and toll charges are applicable, the charges are billed to the primary PSAP according to rates applicable from the rate center in which the E-9-1-1 control office providing the transfer resides to the rate center where the transfer terminates.
- (c) The rates and charges contained herein are in addition to any applicable charges rendered by other Local Exchange Companies in connection with the provisioning of this service to the 9-1-1 Service Provider.
- (d) The rates and charges for 9-1-1 Service features are based upon utilizing Standard Addressing in populating the Automatic Location Identification/Data Management System. Should there be a need for any other form of addressing, i.e., Rural Route, P.O. Box, etc., additional charges apply and will be calculated on an individual case basis.
- (e) Tie lines, extension lines and other such channels connecting a PSAP to various agencies such as police, fire or ambulance service, are provided at established rates for such channels and facilities specified in other tariffs/catalogs.

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ARIZONA CORPORATION COMMISSION

UNIVERSAL EMERGENCY NUMBER SERVICE (9- 1- 1) (Cont'd)

RATES AND CHARGES (Cont'd)

General (Cont'd)

(f) Service and equipment charges for this service are based on the assumption that addresses are programmed in the Automatic Location Identification/Data Management System utilizing the standard addressing format as required by the software specifications. Addressing not in this format will result in errors that must be manually corrected. Resultant additional charges will be billed directly to the customer on an individual case basis.

9-1-1 Transport

Rates

9-1-1 Transport

- per mileage section, per trunk \$6.25 per mpnth

9- 1- 1 Transport Terminations to PSAP

- per termination, two-wire \$11.50 (I)

- per termination, four-wire \$23.00 (I)

APPROVED FOR FILING

DECISION #: 62840

Docket No. T-02724A-99-Decision No. 62840 S VTARIFFIAZVFILINGSVSGWAREVLOCAL DOC William J. Hayes 600 N. Second Avenue Ajo, AZ 85321 Issued: August 29, 2000 Effective: 9-1-00

1st Revised Sheet No. 48r Cancels Original Sheet No. 48r

RESERVED FOR FUTURE USE

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DECISION #: 60/38

ARIZONA CORPORATION COMM

2nd Revised Sheet No. 49 Cancels 1st Revised Sheet No.

RESERVED FOR FUTURE USE

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APPROVED FOR FILING DECISION #: 60/38

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ARIZONA CORPORATION COMMISSION

Cancels Original Sheet No. 49a

49a

PAYPHONE'SERVICE

RATES

Installation Non-Recurring Monthly Charge Charge Rate

Payphone Service

Instrument Implemented

Flat Rate Applicable Flat Rate Business

Nonrecurring Charges Access Line Rate

Central Office Implemented

Flat Rate Applicable Flat Rate Business
Nonrecurring Charges Access Line Rate

Nomecuring Charges Recess Ene Rate

Features and Functions

Answer Supervision and \$2.50 (I)

Coin Collection and Return
Special Number Assignment \$5

Special Number Assignment \$5.00
Selective Class of Call Screening \$2.50 (I)

CONDITIONS

- 1. Payphone Service includes lines to which coin, coinless, card reader or a combination of coin/card reader telephones may be attached.
- 2. Payphone Service is a business exchange access line composed of the serving central office line equipment, all outside plant facilities needed to connect the serving central office with the customer's premises, and the Network Interface Device (NID) at the demarcation point. These facilities are Company-provided and maintained and provide access to and from the telecommunications network for long distance service and local calling.
- 3. A maximum of one customer-provided instrument implemented pay telephone may be connected to any one instrument or CO implemented coin line.
- 4. General Rules and Regulations found in this tariff are applicable to the provision of Payphone Service.
- 5. Directory listings may be provided under the regulations governing the furnishing of listings for business subscribers.

APPROVED FOR FILING

DECISION #: 62840

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TABLE TOP TELEPHONE

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Original Sheet No. 49b Cancels Sheet No.

PAYPHONE SERVICE (Cont'd)

CONDITIONS (Cont'd)

- A Network Interface Device will be installed at a location determined by the Company which is accessible to the customer. The Network Interface Device (NID) is a company-provided jack or its equivalent. It is the point of connection between the telephone company owned wiring and wiring owned by the Customer.
- Applicable Nonrecurring Charges plus actual costs apply for the installation, move or 7. rearrangement of the Network Interface Device (NID) on the customer's premises to establish or reestablish network access.
- 8. The Company shall not be liable for shortages of coins collected and deposited at the subscriber's equipment. The limit of the Company's liability for end user fraud of whatever nature occurring at or in association with the subscriber's equipment shall be governed by provisions of this Tariff and rule or regulations of the Commission. In case of conflict between the tariff provisions and Commission rules and regulations, the rule or regulations shall prevail.
- Extensions to a payphone service provider are not permitted. 9.
- The Multiline business Subscriber Line Charge, found in the interstate access tariff, is applicable to all payphone Instrument and CO Implemented coin lines.
- Special Number Assignment is available where technically feasible and requested numbers are available.

RESPONSIBILITY OF THE CUSTOMER

- 1. The customer shall be responsible for the installation, operation and maintenance of the customer-provided instrument, plus all ancillary equipment, such as booths, shelves, lighting, directories, etc., used in connection with this service.
- 2. The telephone instrument, plus all ancillary equipment, must comply with the requirements of all applicable federal, state and local laws and regulations pertaining to the Americans with Disabilities Act.
- 3 a. The customer shall be responsible for the payment of charges for all local and toll messages originating from or accepted at this type of service, including any Directory Assistance Calls.
 - b. Customer's are responsible for any federal, state, or local taxes on the Customer Owned Pay Telephone or calls made from that phone.

APPROVED FOR FILING

DECISION #: 60/38

Docket No. U-02724-97- **DW i 3 1/4** am J. Hayes 600 N. Second Avenue Ajo, AZ 85321

(N)

Issued: January 15, 1997 **Effective:**

Original Sheet No. Cancels Sheet No.

PAYPHONE SERVICE (Cont'd)

RESPONSIBILITY OF THE CUSTOMER (Cont'd)

- 4. The customer-provided instrument must be registered in compliance with Part 68 of the FCC's Rules and Regulations or be connected behind an FCC registered protective coupler under Part 68 of the FCC Rules and Regulations and have the following operational characteristics:
 - Must be able to access the operator at no charge and without using a coin.
 - Must be able to access Directory Assistance. b .
 - Must be able to complete local and toll calls. С.
 - d. Must be able to access 9 11 emergency service, where available, at no charge and without using a coin.
 - Must be able to access toll free 800/888 Service at no charge and without using a coin. e.
 - f. Must allow any End User to reach their preferred Long Distance Carrier by dialing the appropriate Long Distance Carrier Access Code. These codes must conform to the industry standard formats of 10XXX and 101XXXX.
- Instruments must be labeled or there must be posted in close proximity to the instrument, information including:
 - Name, address and (local or toll free) telephone number of the private pay phone owner;
 - Procedure for reporting service difficulties and method of obtaining refunds; b .
 - A statement that the instrument is not owned by the Local Exchange Company and that charges for calls made on the instrument are not regulated;
 - d. Dialing instructions;
 - e. Operational characteristics such as pre-pay or post-pay;
 - f. Emergency dialing information including dial tone first, coin-free 911 or other emergency access; and
 - g, Where calls are timed, the time limits per call.

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DECISION #: 60138

Docket No. U-02724-97- 0034 William J. Hayes 600 N. Second Avenue Ajo, AZ 85321

(N)

Effective:

Issued: January 15, 1997 4-15-97

ARIZONA CORPORATION CO

Original Sheet No. Cancels Sheet No.

PAYPHONE SERVICE (Cont'd)

RESPONSIBILITY OF THE CUSTOMER (Cont'd)

- Customers who elect not to subscribe to Selective Class of Call Screening will be fully responsible for all calls billed to customer's exchange access line. The Telephone Company shall have no responsibility to adjust any such charges and/or release customer from paying any such charges. Customer will hold the Telephone Company harmless from and against any liability or loss resulting from all calls billed to customer's exchange access line.
- 7. The customer is responsible for compliance with the FCC's Rules and Regulations and the State Commission's Rules and Regulations regarding the use of customer-provided pay telephones.

VIOLATION OF REGULATIONS

- 1. Where any customer-owned pay telephone is in violation of this Tariff, the Company will take whatever action is necessary to protect the network and will promptly notify the customer in writing of the violation.
- 2. The customer shall discontinue use of the customer-owned pay telephone or correct the violation and notify the Company in writing within five (5) days after receipt of such notice that the violation has been corrected.
- 3. Failure of the customer to discontinue such use or to correct the violation will result in the suspension of the customer service until such time as the customer complies with the provisions of this Tariff.

INSTRUMENT IMPLEMENTED PAYPHONE SERVICE

Instrument Implemented Payphone Service is offered for use with a customer provided pay telephone. All attachments of a customer provided instrument to the network must be made pursuant to the rules and regulations set forth in this Tariff and as required by State and Federal commissions.

CENTRAL OFFICE (CO) IMPLEMENTED COIN LINE

Central Office Implemented Coin Line provides coin signaling. It is a line side connection from the local exchange switch to the point of demarcation at the customer premise.

APPROVED FOR FILING

(N)

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Issued: January 15, 1997 **Effective:**

(N)

Docket No. U-02724-97- DVD ill kapam J. Haves 600 N. Second Avenue Ajo, AZ 85321

ARIZONA CORPORATION COM

Original Sheet No. Sheet No. Cancels

PAYPHONE SERVICE (Cont'd)

(N)

CENTRAL OFFICE (CO) IMPLEMENTED COIN LINE (Cont'd)

- 2. Features are additives to the operation of a flat rate access line that provide for CO Implemented coin line service. The Company offers those features that are provided by the functionality of the Company's switches. These include coin supervision, coin control (collect and return of coins, if applicable), and answer supervision. The company does not offer operator services. CO implemented coin line features that are implemented by the functionality of an operator service provider, such as coin rating, coin refund, repair referral, and operator call screening, are the responsibility of the Payphone service provider (Customer).
- 3. Validation may be performed through Originating-Line Screening (OLS). OLS enables operator service providers to determine whether there are billing restrictions on the exchange access line from which a call originates. OLS service delivers codes on operator assisted calls to identify calls originating from privately owned payphones, inmate locations, and hotels/motels, etc. Rates for this service are found in the appropriate interstate access tariff, when facilities and services are available.
- CO Implemented Coin Line features, including coin line signaling, coin collect and return (where applicable) and answer supervision, are provided by the Telephone Company per the technology available from the Company's facilities. It shall be the responsibility of the CO Implemented Coin Line payphone owner to assure technical and operational compatibility with the coin line features offered by the Telephone Company.

FEATURES AND FUNCTIONS

- Answer Supervision and coin collection and return features provide signaling on the line notifying the line that the called party has answered and an electrical signal on a CO Implemented Line indicating to the payphone equipment to collect or return coin(s) to the calling party. These features are additives to the CO Implemented Coin Line.
- Special Number Assignment is a specific number requested by the customer. This service is available where facilities are available and it is technically feasible to provide. This feature is an additive to the CO Implemented Coin Line or to the Instrument Implemented Payphone Service.
- 3. Selective Class of Call Screening will be provided where such facilities are available at the customer's option. Selective Class of Call Screening treatment enables the customer to restrict outgoing operator-handled calls, placed over the Telephone Company's network, from the service point to only those calls which are charged to a called telephone, a third number or a calling card.

APPROVED FOR FILING

DECISION #: 6 0/38

Docket No. U-02724-97- Wail Ham J. Hayes 600 N. Second Avenue Ajo, AZ 85321

 $\overline{\text{Issued: January } 15, \overline{1997}}$ Effective:

TABLE TOP TELEPHONE CO

Original Sheet No.

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ARIZONA CORPORATION COMMISSION

Cancels Sheet No.

PAYPHONE SERVICE (Cont'd)

(N)

DEFINITIONS

Billed Number Screening - allows the customer to identify to the Telephone company that they will not accept any Third-number and/or Collect calls for billing to their telephone number. The Company places information regarding this screening restriction into a database that is normally accessed by operator service providers prior to such calls being completed. When customers have indicated that they do not wish to accept billing for any Third-number or Collect calls, the database will not validate charging for such a call. The operator service provider can then decide whether to complete the call based on this information provided by the database. Billed Number Screening can be ordered to screen third-number billed calls, collect calls, or both.

Central Office (CO) Implemented Coin Line - access line that provides coin signaling.

<u>Demarcation Point</u> • the point of connection, provided and maintained by the telephone company, at which the station wiring becomes dedicated to an individual customer's use. For an individual customer dwelling, this point of connection will generally be the modular jack incorporated into the customer side of the Network Interface Device (NID). The drop wire and the network protector will continue to be provided by, and remain the property of, the telephone company. The demarcation point is usually the point at which the telephone company wiring connects with the customer's wiring.

Network Interface Device (NID) - a device wired between the telecommunications protector and the inside wiring to isolate the customer's equipment from the network.

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ARIZONA CORPORATION COMMISSION

1 st Revised Sheet No. 50 Cancels Original Sheet No. 50

RESERVED FOR FUTURE USE

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APPROVED FOR FILING

DECISION #: 60138

TABLE TOP TELEPHONE COMPANY, INC. ARIZONA CORPORATION COMMISSION

1 st Revised Sheet No. 5 1 Cancels Original Sheet No. 5 1

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APPROVED FOR FILING

DECISION #: 60/38

ARIZONA CORPORATION CO

1st Revised Sheet No. 51a Cancels **Original** Sheet No. 5 la

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Ajo, AZ 85321

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1st Revised Sheet No. 51b Cancels Original Sheet No. 5 lb

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DECISION #: 60138

ARIZONA CORPORATION COMMISSION

1st Revised Sheet No. 52 Cancels Original Sheet No. 52

ARIZONA CORTORATION COMMISSION

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INTERCEPT SERVICES

RATES

There is no charge for Intercept Services as decribed below.

DESCRIPTION

1. BASIC INTERCEPT SERVICE

Basic Intercept Service includes all intercept recordings that do not provide the new number information.

2. NEW NUMBER REFERRAL SERVICE

New Number Referral Service includes all intercept recordings that provide the new number information.

B. REGULATIONS

- 1. Intercept Services are provided on accounts that have a record listed in the directory or on directory assistance.
- 2. Intercept Services are provided to residence customers up to 3 months and to business customers up to 12 months. Intercept service applies to temporarily or permanently disconnected numbers, including vacation suspension service and telephone number changes.
- 3. Intercept Services are subject to the availability of the disconnected number and the availability of facilities.
- 4. The minimum service period for New Number Referral Service is 1 month.
- 5. Applications for Intercept Service will be accepted only from the customer representing the appropriate authority to order the Intercept Service.

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Issued: November 1, 1995 Effective: 12 /2 0 /95

Original Sheet No. 53

ARIZONA CORPORATION COMMISSION

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CONSTRUCTION CHARGES

1. GENERAL

Charges under this tariff are for facility extensions to prevent the unreasonable burdening of the general body of existing customers.

All plant facilities Will be owned and maintained by the Company. The applicant or subdivider/developer, however, by mutual agreement with the Company, may clear the right-of-way, furnish and install the underground supporting structure or open and close a trench for buried services, all in accordance with the Company's construction specifications. The Company in these cases may furnish and install the fixtures and wire or cable at its expense. Ownership of facilities, structures, etc. so provided by applicant shall be vested in the Company.

Nonrecurring charges under this tariff are payable in advance, are non-interest bearing and are not refundable except as specified.

2. LINE EXTENSIONS

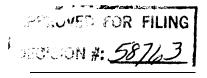
A. Facilities provided without Construction Charge

Under normal conditions, the Company, without charge will extend its lines to reach applicants provided the actual cost for the required line extension will not exceed \$3,000.00 per applicant.

- B. Construction Charges for Facilities in Excess of the above allowance.
 - 1. If the line extension requirements of an applicant or group of applicants exceeds the above, a construction charge will be made for the facilities in excess of the allowances specified above. The construction charges for line extensions will be apportioned based on each applicant's pro rata share..
 - 2. The construction charge assessed an applicant or applicants for facilities in excess of the allowance shall be paid in advance. However, monthly payments may be allowed over a reasonable period, not to exceed one year.
 - 3. Payments for line construction are not refundable and no credit will be allowed for future installation or line extensions constructed under the above regulations.
 - 4. Plant extensions to provide service on a basis other than as covered above require the payment of construction charges as determined from the conditions.

Issued: September 30, 1994 Effective: 4/14/95

Docket No. U-2724-93-191



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ARIZONA CORPORATION COMMISSION

CONSTRUCTION CHARGES (Cont'd)

2. LINE EXTENSIONS (Cont'd)

C. Actual cost determination

- 1. In those circumstances where extensions to facilities exceed the allowance, the customer, in addition to any material or labor to be furnished by him, will pay in advance the estimated total cost of the Company's construction as prescribed in a contract executed between the Company and the customer.
- 2. Should the amount advanced by the customer exceed the actual cost, a refund will be made within 120 days after completion of the Company's construction.
- 3. In no instance will the Company charge more than the actual cost at the closing of the job order.
- 4. When the construction provided includes provisions for additional future customers (at Company option), the charges assessed to current applicants shall be based upon a proration of cost to their services, and not based upon the actual total of the job order.

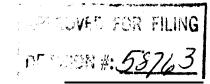
D. Exceptional circumstances

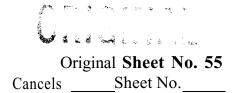
- 1. In those instances where construction involves unforseen conditions such as unusual terrain, or where extraordinary charges applicable to government land crossings, forestry permits, etc., are involved, a departure from the rates and conditions specified in this schedule may be made by the Company.
- 2. In those instances where the customer requested type of construction differs from that normally provided by the Company, the customer will bear any additional cost or savings associated with the construction. Company concurrence with the customer request will only be provided in accordance with standard utility construction specifications.
- 3. When the application of this schedule appears impracticable or unjust, the Company or the customer may refer the matter to the Arizona Corporation Commission for a special ruling on or for approval of mutually agreed upon special conditions prior to commencing construction.

Effective: 4/14/95

Docket No. U-2724-93-191

Issued: September 30, 1994





ARIZONA CORPORATION COMMISSION

3. COLLECTIVE APPLICATIONS AND GROUPING OF APPLICANTS

When construction is required to serve a new applicant, a survey shall be made of all prospects who might be served from the new construction or an extension thereof and who might benefit by being included in the project. Allowances are made only for those prospective customers signing contracts for service at the time the project is initiated.

All applicants are grouped in a single project when there is not more than one-half mile of construction between successive applicants. Separate projects are established whenever the construction between any two successive applicants exceeds one-half mile.

4. TEMPORARY OR SPECULATIVE PROJECTS

Plant facilities to provide service to an applicant engaged in temporary or speculative projects shall be provided in accordance with terms specified in a contract executed between the customer and the Company.

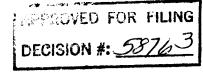
Charges for such a temporary or speculative project may include the construction and removal of telephone facilities.

If a subscriber maintains for thirty-six consecutive months a service installation which was originally established on a temporary or speculative basis, and if his business or operation at the end of that time has proven its permanency to the satisfaction of the Company, there will be refunded to the subscriber an amount equal to the difference between the payment made and the normal line extension charge which would have been applicable at the time the subscriber's service was installed.

In no event shall service installation be classed as temporary or speculative for more than six years. Refund provisions apply at the end of not more than six years.

Issued: September 30, 1994 Effective: 4/14/95

Docket No. U-2724-93-191



Original **Sheet No. 56**Cancels Sheet No.

31

ARIZONA CORPORATION COMMISSION

CONSTRUCTION CHARGES (Cont'd)

5. REAL ESTATE SUBDIVISIONS

A subdivision or real estate development is defined as improved or unimproved land under a definite plan of development wherein it can be shown that there are reasonable prospects within the next five years for four or more customers for nontemporary main telephone 1 ine services.

Line extensions and/or additions into real estate subdivisions will be made by the Company provided 100% of the estimated total cost for facilities to provide service is advanced to the Company by the subdivider.

After completion of construction the Company will review annually, over a period of five (5) years, the permanently established service connections within the development and refund a prorated portion of the advance based on 100% occupancy. Each succeeding years refund will only include additional connections exceeding the previous year.

Should the developer or subdivider fail to provide for the distribution facilities as provided for in this condition, customers residing in the subdivision or development will be treated as either individual or collectively grouped applicants, as applicable.

6. CHARGES TO SUBSEQUENT APPLICANTS

When a subsequent applicant is secured who can be served from an existing project within five years of the initial date of same project, the new applicant will pay to the Company a prorated portion of the facility charge as paid by the original applicants to that project.

When a customer discontinues service and service is reestablished for a new applicant at the same location, the new applicant will not be required to pay additional charges, including zone connection charges, where facilities are in place.

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Docket No. U-2724-93-191

APPROVED FOR FILING DECISION #: 58763

ARIZONA CORPORATION COMMISSION

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CONSTRUCTION CHARGES (Cont'd)

7. DISCONNECTS

When one or more customers on a project disconnect within the five year term, no refund is made on the nonrecurring facility charge to the disconnected customers. Charges to remaining customers are not affected by disconnects.

8. MOVE OR CHANGE OF FACILITIES AT CUSTOMER'S REQUEST

When a customer requests that facilities located on that customer's property be moved or changed, the Company will charge the customer the actual cost incurred by such a move or change. The Company reserves the right to approve or deny any such requests.

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Docket No. U-2724-93-191

APPROVED FOR FILING DECISION #: 58763

ARIZONA CORPORATION COMMISSION

3rd Revised Sheet No. 58 Cancels 2nd Revised Sheet No. 58

CONNECTION WITH SUBSCRIBER-OWNED EQUIPMENT

ORIGINAL

RATES

Local line access will be supplied at the rates described in the "Network Access Line Service" section of this Tariff.

RJ3 1 x Alarm Jack Connection*

\$32.50

(I)

Service Call

If a trouble report results in a service call and the trouble is found to be in the customer-provided equipment:

\$32.00

(I)

CONDITIONS

General

Customer-provided terminal equipment or communication systems (CPE) used in conjunction with telephone service shall not interfere with any of the service offerings of the Company, endanger Company employees or the public, damage or require the alteration of Company facilities, interfere with the proper functioning of Company facilities, or impair the operation of the telephone network. Upon notice from the Company that the CPE is causing or is likely to cause such hazard or interference, the customer shall make whatever changes are necessary to correct the problem.

The Company shall not be responsible for the installation, operation, or maintenance of any CPE. The customer shall be responsible for the payment of all Company charges for visits by the Company to the customer premise where a service difficulty or trouble report results from customer-provided equipment or facilities.

The RJ3 lx jack is designed to interface with customer premise equipment associated with alarm companies. When an RJ3 lx jack is installed at a customer premise for this purpose, the jack remains the sole property of the Company.

*Premise Visit Charges apply

ADMINISTRATIVELY
APPROVED FOR FILING

Docket No. T-02724A-01-

William J. Hayes 600 N. Second Avenue Ajo, AZ 85321 Issued: January 30, 2001

Effective: 2.18-01

ARIZONA CORPORATION COMMISSION

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CONNECTION WITH SUBSCRIBER-OWNED EQUIPMENT (Cont'd)

CONDITIONS (Cont'd)

General (Cont'd)

Where CPE is connected to Company facilities, the responsibility of the Company shall be limited to the furnishing, operation and maintenance of such facilities in a manner suitable for telephone service. The Company shall not be responsible for the through transmission of signals generated by the CPE or, for the quality of, or defects in, such transmission, or the reception of signals by CPE.

The Company shall not be responsible to the customer if changes in any of the facilities, operations or procedures of the Company render any CPE obsolete or require modification or alteration of such equipment or otherwise affect its use or performance.

Where CPE is used with telephone service in violation of any of these conditions, the Company will take whatever action is necessary to protect the network and will promptly notify the customer of the violation in writing. The customer shall discontinue use of the equipment or correct the violation. Written confirmation of the corrective action taken will be supplied to the Company within 10 days following receipt of notice of the violation by the customer. Failure of the customer to comply with these requirements shall result in suspension of the customer's service until the customer complies with the provision of this Tariff.

Issued: September 30, 1994 Effective: 4/14/95

Docket No. U-2724-93-191

APPROVED FOR FILING DECISION #: 58763

TABLE TOP TELEPHONE COMPANY, IN ORIGINA

ARIZONA CORPORATION COMMISSION

2nd Revised Sheet No. 60 Cancels 1st Revised Sheet No. 60

OPTIONAL TRUNK HUNTING SERVICE ARRANGEMENTS

RATES

Monthly Rate

Optional Hunting Service per line or Trunk in a group so arranged

\$8.40

(I)

CONDITIONS

Trunk hunting service arrangement permits calls to automatically be transferred to a predetermined alternate number or to select the next available line of a customer's group of hunting lines, when the line associated with the called number of the customer is busy. These changes can only be modified at the central office. This charge is in addition to the network access line rate.

When a customer requests that a special or specific sequential numbers be reserved for his future use with additional lines, there will be a monthly charge of 1/3 business access line rate.

APPROVED FOR FILING

DECISION # 61840

Docket No. T-02724A-99-Decision No. 62840
S VTARIFFRAZIFILINGSUSGOWAREVLOCAL DOC William J. Hayes 600 N. Second Avenue Ajo, AZ 85321 Issued: August 29, 2000 Effective: 9-/-00

ARIZONA CORPORATION COMMISSION

1 st Revised Sheet No. 6

Cancels Original Sheet No. 61

MESSAGE RESTRICTION-LOCAL EXCHANGE SERVICE

RATES

	Monthly Rate				
Long Distance Message Restriction	Residence	\$5.50	(I)		
	Business	\$5.50	(I)		
Long Distance Message Restriction with PIN	Residence	\$5.60	(N)		
	Business	\$5.60	(N)		
Miscellaneous Message Restriction	Residence Business	N/A N/A			

CONDITIONS

- 1. Long Distance Message Restriction Local Exchange Service is an arrangement which permits Local Exchange Service line users to dial local service area calls but prevents the origination of long distance calls. In addition, this arrangement denies the user access to "zero" (operator) dialing.
- 2. Long Distance Message Restriction Local Exchange Service is provided for use only on individual network access line service and only where the customer has other network access line service on the same premises arranged for unrestricted use of the telecommunications network.
- 3. The acceptance of collect call messages is not restricted by this arrangement.
- 4. Miscellaneous Message Restriction Local Exchange Service is an arrangement where the subscribers exchange access line is prohibited from dialing selective services (Ex. Prefix of 976, etc.). This service is subject to availability of existing CO facilities.

APPROVED FOR FILING

DECISION #: 6289

Issued: August 29, 2000 Effective: $\mathcal{A} \rightarrow \mathcal{O} \mathcal{O}$

ARIZONA CORPORATION COMMISSION

2nd Revised Sheet No. 62

Cancels 1st Revised Sheet No. 62

TELEPHONE CALLING CARD

ORIGINAL

RATES

Telephone Calling Cards are provided at no charge to subscribers of the Telephone Company's regulated services.

(C) (C)

CONDITIONS

1. Telephone calling cards will be issued only to those persons living within the Company's serving area. Issuance of a telephone calling card or credit card will require the establishment of credit as outlined in this tariff.

(D)

APPROVED FOR FILING DECISION # : _59724

Issued: May 28, 1996

Effective: June 26, 1996

ORIGINAL

ARIZONA CORPORATION COMMISSION

3rd Revised Sheet No. 63 Cancels 2nd Revised Sheet No. 63

PREFERRED NUMBER SERVICE

RATES

141125	Monthly Rate	
Per requested Number Residence	\$4.00	(I)
Per requested Number Business	\$4.00	(I)

CONDITIONS

- 1. Customers may request assignment of specific telephone numbers. If the telephone number or numbers requested by the customer are available, the Telephone Company may assign the number to the customer.
- 2. The Telephone Company will do its utmost to keep specific number assignments from changing. However, unavoidable circumstances may arise where the number assignments may need to be altered. In these instances, the Telephone Company reserves and retains the right:
 - a. To discontinue, change, or reassign telephone numbers in any exchange area whenever it deems it necessary or appropriate in the conduct of its business, or in accordance with the rules and procedures of the Telephone Company.
 - b. To reject any request for specific telephone numbers for any reason, including but not limited to: relocation of a central office, limited central office capacity, or numbers that may, in the Telephone Company's sole opinion, be offensive to the public.
 - c. Of ownership of all telephone numbers and prohibits the assignment of a telephone number by or from any customer to another, except as otherwise provided in this tariff.

APPROVED FOR FILING

DECISION #: 62840

William J. Hayes 600 N. Second Avenue Ajo, AZ 85321 Issued: August 29, 2000 Effective: 9-/-00



Original Sheet No.

63a

ARIZONA CORPORATION COMMISSION

Cancels Sheet No

PREFERRED NUMBER SERVICE (Cont'd)

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APPLICATION OF RATES AND CHARGES

- 1. Rates and charges for Preferred Number Service apply when a customer:
 - a. Requests a number from the Telephone Company other than the next available number form the allocation list, and such requested number is placed into service within six months of the date of the request.
 - b. Requests a number change form the present number to a Preferred Number.
- 2. Rates and charges for Preferred Number Service do not apply when a customer requests assignment of the same telephone number that had been previously assigned to that customer.
- 3. Service Order Charges as specified in this tariff apply when ordering Preferred Number Service for an existing line. If a customer orders Preferred Number Service at the time that new access line service is ordered, Service Order Charges apply only once for all services on the order.
- 4. Preferred number Service includes a standard directory listing consisting of the customer's name, address, and telephone number. It does not include a directory listing where the number is reflected in alphabetical characters.
- 5. The Telephone Company shall not be liable to any customer for direct, indirect, or consequential damages caused by a failure of service, change of number assignments of a requested number to another customer whether prior to or after establishment of service. In any case, the telephone Company shall not be liable to any person, firm, or corporation for an amount greater than such person, firm, or corporation has actually paid to the Telephone Company for Preferred Number Service.

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APPROVED FOR FILING

DECISION #: 60489



ARIZONA CORPORATION COMMISSION

2nd Revised Sheet No.64 Cancels 1st Revised Sheet No. 64

TEEN LINE SERVICE

RATES

Teen Line Service with:	Monthly <u>Rate</u>	
Toll Restriction & Conference Calling (3-way)	\$21.15	(I)
Toll Restriction and Call Waiting	\$21.15	
Conference Calling (3-way) and Call Waiting	\$21.15	

DESCRIPTION

Teen Line Service is a residence network access line which includes a directory listing, and a selection of custom calling features: Toll Restriction, Conference Calling (3-way), and Call Waiting.

CONDITIONS

- The customer must have a primary residence network access service on the same 1. premises to subscribe to Teen Line Service.
- 2. Teen Line Service is provided subject to the availability of existing facilities.
- The customer will be responsible for all third party and collect calls charged to 3. the Teen Line Service providing Toll Restriction is in their package. Normal toll charges are applicable for the package without Toll Restriction.
- 4. Teen Line Service will be billed to the primary service. Service will be denied on both network access lines for nonpayment of the bill.
- Substitution of other than offered custom calling features associated with this 5. service offering will not be permitted.
- Other Custom Calling features are available for use at the rates and charges 6. specified.
- 7. Regulations, rates, and charges as described elsewhere in this Tariff apply as appropriate.

APPROVED FOR FILING

Docket No. T-02724A-99-Decision No. 62840 \$\TARIFF\AZ\FILING\$\560@ REVLOCAL DOC

William J. Hayes 600 N. Second Avenue Ajo, AZ 85321

Issued: August 29, Effective:

ARIZONA CORPORATION COMMISSION

	Original Sheet N	o. 65
Cancels	S h e e t	No.

OPERATOR VERIFICATION/INTERRUPTION SERVICE

RATES

Verification, per request Interrupt, per request \$1.00 \$2.00

DESCRIPTION

- 1. Customers may obtain assistance in determining if a called line is in use (herein called verification) or in interrupting a conversation in progress due to an urgent or emergency situation (herein called interrupt) by calling the "0" operator.
- 2. Verification and interrupt service is furnished where and to the extent that facilities permit.
- 3. The customer shall indemnify and save the Company harmless against all claims that may arise from either party to the interrupted call or any person.

REGULATIONS

1. Verification:

A charge applies each time the operator verifies a called line and hears voice communication.

2. Interrupt:

A charge applies each time an operator interrupts a conversation that is in progress on the called line.

- 3. If an operator both verifies the condition of the line and interrupts conversation on the same request, the interrupt charge only applies.
- 4. The charge for interrupt applies whenever the operator interrupts the conversation even though one or **the** other parties interrupted refuses to terminate the conversation in progress.
- 5. Charges for verify/interrupt service may be billed to a Calling Card. Charges may not be billed on a collect basis.

Issued: September **30, 1994** Effective: 4/14/95

Docket No. U-2724-93-191

APPROVED FOR FILING
DECISION #: 58763

ARIZONA CORPORATION COMMISSION

	Original	She	et	No.	66
Cancels	S	heet	N	0	

OPERATOR VERIFICATION/INTERRUPTION SERVICE

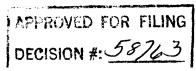
REGULATIONS (Cont'd)

- 6. The charges for verify/interrupt service are in addition to any applicable rates, i.e., operator assistance charges or calling card messages charges.
- 7. If, as a result of interrupt the line is cleared, and, at the calling party's request, the operator completes the call, the applicable operator assistance charges, and/or calling card message charges apply in addition to the interrupt charges.
- 8. The verify charge will not apply if the number verified is not in use and the operator completes the call.
- 9. No verification or interrupt charge will apply if the requesting customer identifies that the call is from an authorized Public Emergency Agency. An authorized Public Emergency Agency is defined as a government agency which is operated by the Federal, State or local government and has the capability and legal authority to provide prompt aid to the public in emergency situations.
- 10. No charge will apply when the operator encounters a trouble condition or has reason to believe a trouble condition exists.
- 11. Verification and interrupt service is furnished to coin and non-coin customers.

12. Person-to-Person service is not offered.

Issued: September 30, 1994 Effective: 4/14/95

Docket No. U-2724-93-191



ARIZONA CORPORATION COMMISSION

(Original	Sheet	No.	67
Cancels	S	heet N	0	

CONCURRENCES

MESSAGE TOLL TELEPHONE SERVICE

The Table Top Telephone Company concurs in the filed tariffs of the Mountain States Telephone and Telegraph Company dba US West Communications Inc., (also known as Mountain Bell) together with amendments and successive issues thereof, for the purpose of providing message toll telephone service, between its points when no other telephone company jointly provides the message toll service with the Company.

Issued: September 30, 1994 Effective:

Docket No. U-2724-93-191

APPROVED FOR FILING
DECISION #: 58763

Original Sheet No.

68

ARIZONA CORPORATION COMMISSION

Cancels Sheet No.

EXCHANGE MAPS

The following exchange maps are attached to this tariff:

Aguila

Ajo

Bagdad

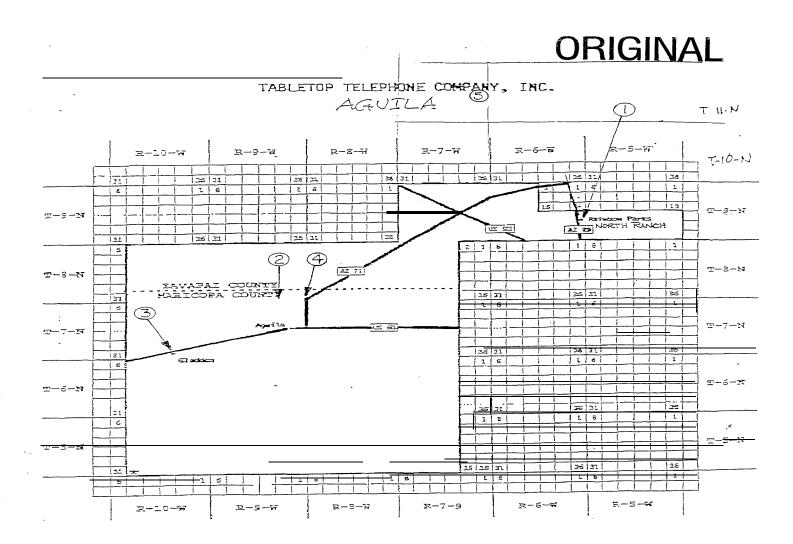
Sanders

Seligman

Issued: September 30, 1994 Effective: 4/14/95

Docket No. U-2724-93-191

APPROVED FOR FILING DECISION #: 58763



KUTE in indicates the Point of Beginning for Legal Description.

ADMINISTRATIVELY APPROVED FOR FILING

EXCHANGE AREA BOUNDARY MAP AGUILA, ARIZONA

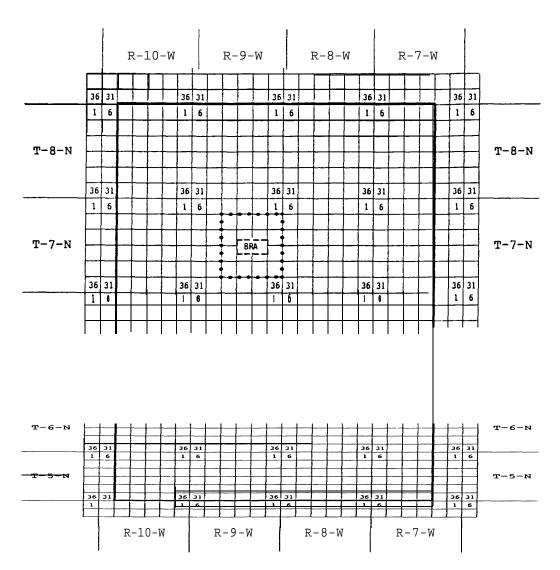
SCALE:

1" = 6 Miles

ISSUE DATE: January 30, 2001 EFFECTIVE: 2-28-01

SECTION NO. SHEET NO. REVISION NO. 1st Revised SUPERCEDES Original





LEGEND

BOUNDARY - TOTAL EXCHANGE BOUNDARY - BASE RATE AREA **BOUNDARY** - ZONE 1

APPROVED FOR FILING DECISION #: 58763

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- x	ιна	NGE	AREA	ZONE	MAP
$-\Lambda$	viin			LUIL	

AGUILA; ARIZONA

SCALE: 1" = 6 MILES

ISSUE DATE: FEBRUARY 1994

EFFECTIVE: 4/14/95

SECTION NO.

SHEET NO. REVISION NO. ORIGINAL

70

SUPERCEDES



1584' (.3 ● I.) north of the center of Harcuvar Street & Extension thereof.

R-9-W 4120' West of the center of 3rd Avenue & extension

2640' (.5 mi.) east of the center of 3rd St. & extension thereof (East line of sections 14 & 23. T-7-N;R-9-W)

2640' (.5 ● I.) south of the center of Ray Street Extension thereof.

APPROVED FOR FILING

DECISION #: 58763

BASE RATE AREA MAP AGUI LA', ARI ZONA SCALE: 1"= 2000'

thereof (West line of

sections 15 and 22. T-7-N;R-9-W)

ISSUE DATE: FEBRUARY 1994

EFFECTIVE: 4/14/95

SECTION NO. SHEET NO.

REVISION NO. ORIGINAL **SUPERCEDES**



Beginning: At the southwest corner, Section 32, T-5-N, R-10-W, of the Gila and

Salt River Base and Meridian, Maricopa County, Arizona;

Thence: North to the northwest corner, Section 5, T-8-N, R-10-W;

Thence: East to the northwest corner, Section 2, T-8-N, R-7-W;

Thence: South to the southeast corner, Section 34, T-5-N, R-7-W;

Thence: West to the point of beginning being the southwest corner, Section 32,

T-5-N, R-10-W, of the Gila and Salt River Base and Meridian, Maricopa

County, Arizona.

Reflects EAB shown on the Aguila EAB Map

APPROVED FOR FILING DECISION #: 58763

EXCHANGE AREA LEGAL DESCRIPTION AGUILA, ARIZONA

ISSUE DATE: FEBRUARY 1994

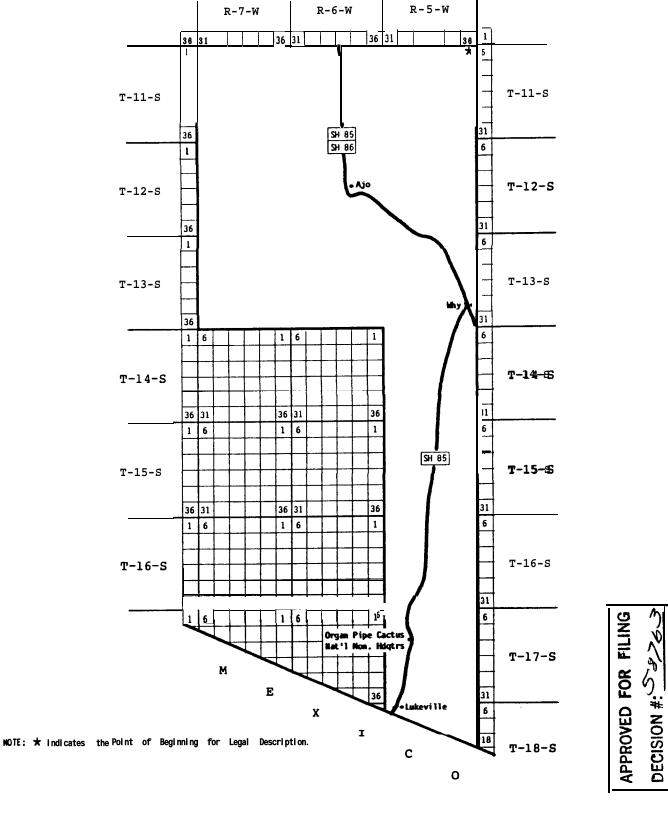
EFFECTIVE: 4/14/95

SECTION NO.

SHEET NO.

REVISION NO. ORIGINAL

SUPERCEDES



EXCHANGE AREA BOUNDARY MAP AJO, ARIZONA

SCALE: 1" = 6 MILES

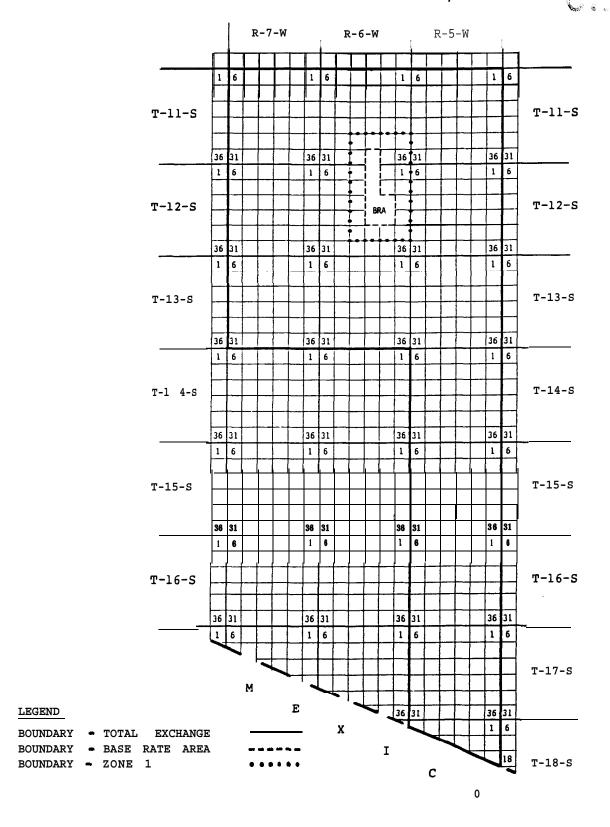
ISSUE DATE: FEBRUARY 1994

EFFECTIVE: 4/14/95

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73

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APPROVED FOR FILING DECISION #: 58

EXCHANGE AREA ZONE MAP

AJO, ARIZONA

SCALE: 1" = 6 MILES

ISSUE DATE: FEBRUARY 1994

EFFECTIVE: 4/14/95

SECTION NO.

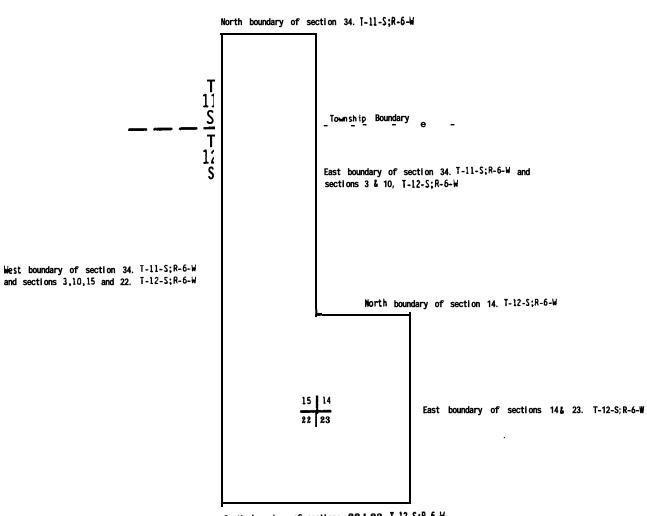
SHEET NO.

REVISION NO. ORIGINAL

SUPERCEDES



R-6-W



South boundary of sections 22 \pm 23. T-12-S;R-6-W

APPROVED FOR FILING DECISION #: 58763

BASE RATE AREA MAP AJO, ARIZONA

SCALE: 1"= 1 MILE

ISSUE DATE: FEBRUARY 1994

EFFECTIVE: 4/14/95

 SECTION
 NO.

 SHEET
 NO.
 75

 REVISION
 NO.
 ORIGINAL

 SUPERCEDES

Beginning: At the northeast corner of Section 1T-ll-S, R-S-W, of the Gila and

Salt River Base and Meridian, Pima County, Arizona;

Thence: West to the northwest corner of Section 6T-11-S, R-7-W;

Thence: South to the southwest corner of Section 31, T-13-S, R-7-W;

Thence: East to the southeast corner of Section 36, T-13-S, R-6-W;

Thence: South along the eastern boundary line of R-6-W to the point of

intersection with the Sonora (Mexico) Border:

Thence: East-south-east along said Border to the southeast corner, Sectid3,

T-18-S, R-5-W:

Thence: North along the eastern boundary line of R-5-W to the point of

beginning, being the northeast corner of Section M-11-S, R-5-W, of

the Gila and Salt River Base and MeridianPima County, Arizona.

Reflects EAB shown on the Ajo EAB Map

APPROVED FOR FILING DECISION #: 58763

EXCHANGE AREA LEGAL DESCRIPTION AJO, ARIZONA

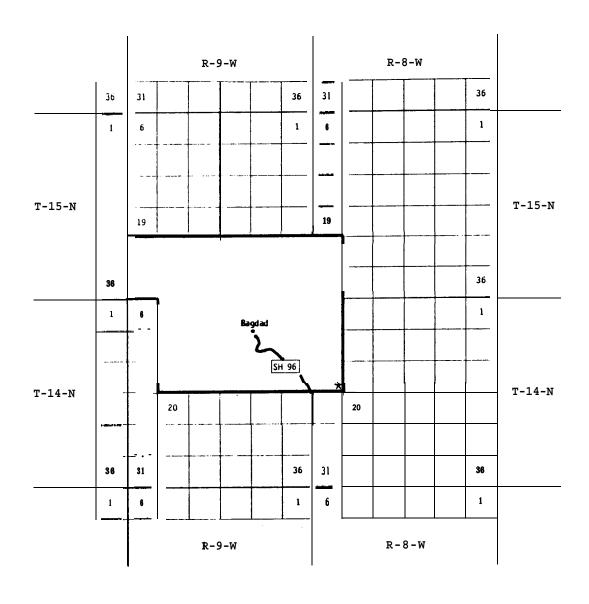
ISSUE DATE: FEBRUARY 1994

EFFECTIVE: 4/14/95

SECTION NO.

SHEET NO.

REVISION NO. ORIGINAL
SUPERCEDES



NOTE: \bigstar indicates the Point of Beginning for legal Description.

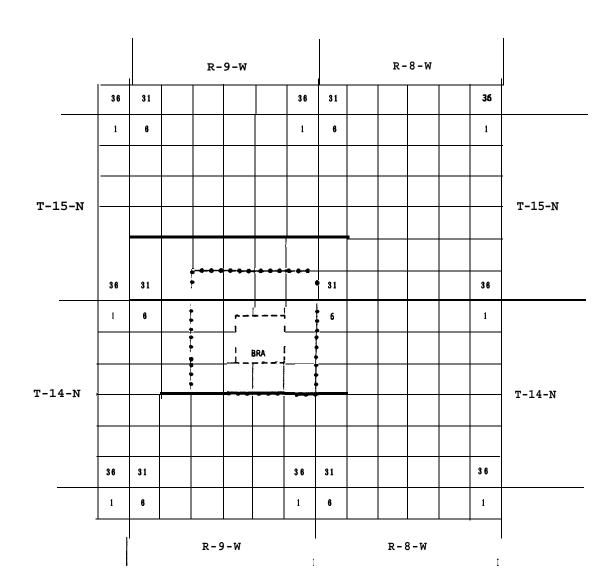
APPROVED FOR FILING DECISION #: 5876

EXCHANGE AREA BOUNDARY MAP BAGDAD, ARIZONA

SCALE: 1" = 3 MILES

ISSUE DATE: FEBRUARY 1994 EFFECTIVE: 4/14/95

SECTION NO. SHEET NO. 77 REVISION NO. ORIGINAL **SUPERCEDES**



LEGEND

			===		
BOUNDARY	-	TOTAL	EXC	HANGE	
BOUNDARY	-	BASE	RATE	AREA	
BOUNDARY	-	ZONE	1		• • • • •

APPROVED FOR FILING DECISION #: 58763

EXCHANGE AREA ZONE MAP BAGDAD, ARIZONA

SCALE: 1"= 3 MILES

ISSUE DATE: FEBRUARY 1994

EFFECTIVE: 4/14/95

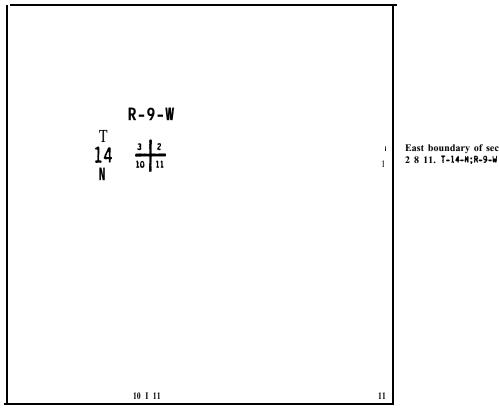
SECTION :	NO.			
SHEET NO	78			
REVISION	NO.	ORIGINAL		
SUPERCEDES				

W 1 . .

3205' north of the corner comon to sections 2. 3. 10 & 11. T-14-N;R-9-W

3020' west of the corner common to

sections 2. 3. 10 & 11, T-14-N;R-9-W



South boundary of sections 10 & 11, T-14-N;R-9-W

APPROVED FOR FILING DECISION #: 5

East boundary of sections

BASE RATE AREA MAP

BAGDAD, ARIZONA SCALE: 1"= 2000'

ISSUE DATE: FEBRUARY 1994

EFFECTIVE: 4/14/95

SECTION NO.

SHEET NO. REVISION NO.

79 **ORIGINAL**

SUPERCEDES



Beginning: At the southeast corner, Section 18, T-14-N, R-8-W, of the **Gila** and

Salt River Base and Meridian, Yavapai County, Arizona;

Thence: West to the southwest corner, Section 17, T-14-N, R-9-W;

Thence: North to the southwest corner, Section 32, T-15-N, R-9-W:

Thence: West to the southwest corner, Section 31, T-15-N, R-9-W;

Thence: North to the northwest corner, Section 30, T-15-N, R-9-W:

Thence: East to the northeast corner, Section 30, T-15-N, R-8-W;

Thence: South to the point of beginning being the southeast corner, Section 18,

T-14-N, R-8-W, of the Gila and Salt River Base and Meridian, Yavapai

County, Arizona.

Reflects EAB shown on the Bagdad EAB Map

APPROVED FOR FILING DECISION #: 58763

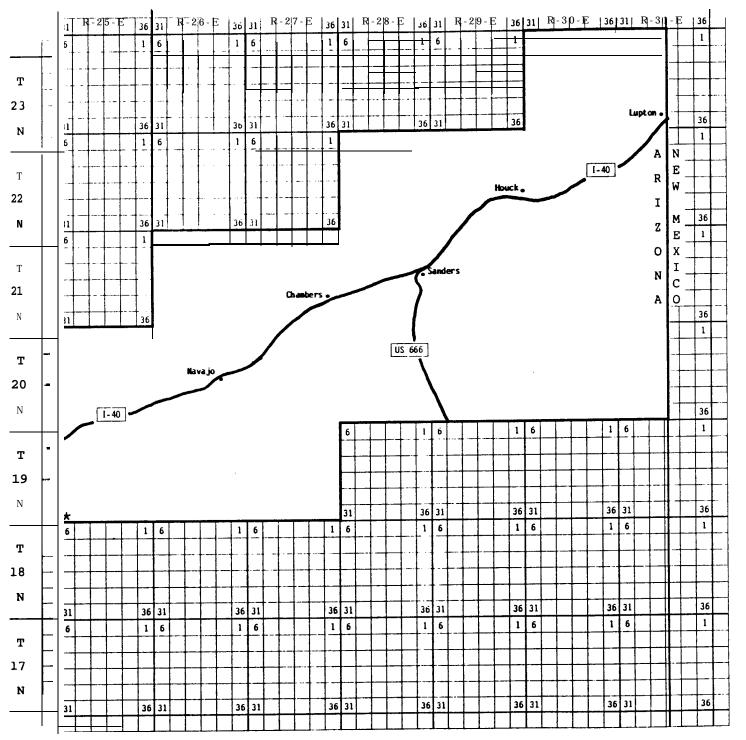
EXCHANGE AREA LEGAL DESCRIPTION **BAGDAD**, ARIZONA

ISSUE DATE: FEBRUARY 1994

EFFECTIVE: 4/14/95

SECTION NO.
SHEET NO.
REVISION NO.
SUPERCEDES

80 ORIGINAL



NOTE: 🖈 Indicates the Point of Beginning for Legal Description.

APPROVED FORFILING DECISION #: 55763

EXCHANGE AREA BOUNDARY MAP

SANDERS, ARIZONA SCALE: 1" = 6 MILES

ISSUE DATE: FEBRUARY 1994

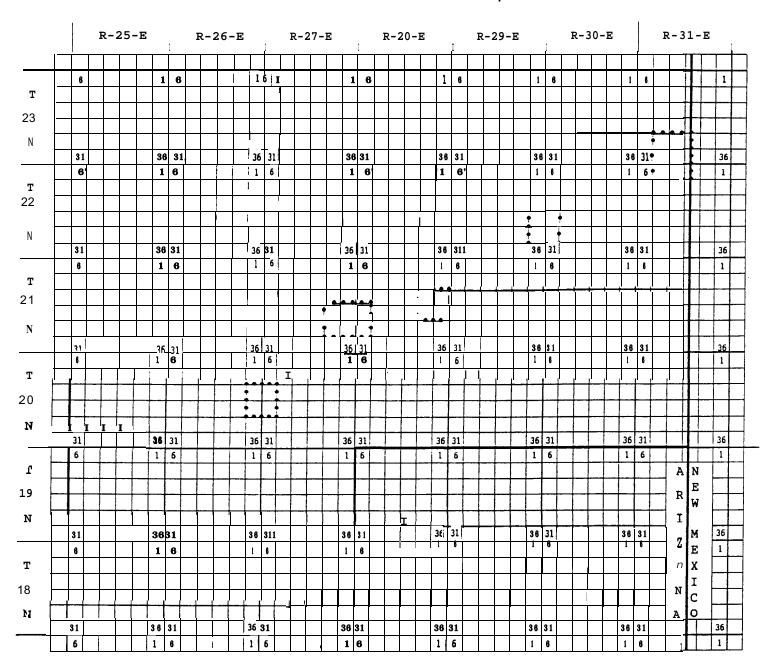
EFFECTIVE: 4/14/95

SECTION NO.

SHEET NO.

REVISION NO.

SUPERCEDES



LEGEND

BOUNDARY - TOTAL EXCHANGE

BOUNDARY - BASE RATE AREA

BOUNDARY - ZONE 1

N/A

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APPROVED FOR FILING DECISION #: 5876

EXCHANGE AREA ZONE MAP

SANDERS; ARIZONA

SCALE: 1" = 6 MILES

ISSUE DATE: FEBRUARY 1994

EFFECTIVE: 4/14/95

SECTION NO. SHEET NO.

REVISION NO. ORIGINAL **SUPERCEDES**

82

THERE IS NO BASE RATE AREA IN THE SANDERS EXCHANGE SEE EXCHANGE AREA ZONE MAP THAT FOLLOWS

APPROVED FOR FILING DECISION #: 55

BASE RATE AREA MAP SANDERS; ARIZONA

SCALE: 1"= 2000'

ISSUE DATE: FEBRUARY 1994

EFFECTIVE: 4/14/95

SECTION NO. SHEET NO. 83 REVISION NO. ORIGINAL **SUPERCEDES**

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Beginning: At the southwest corner, Section 31, T-19-N, R-25-E, of the Gila and

Salt River Base and Meridian, Apache County, Arizona;

Thence: North to the northwest corner, Section 6, T-20-N, R-25-E;

Thence: East to the northeast corner, Section 1, T-20-N, R-25-E;

Thence: North to the northwest corner, Section 6, T-21-N, R-26-E;

Thence: East to the northeast corner, Section 1, T-21-N, R-27-E:

Thence: North to the northwest *corner, Section* 6, T-22-N, R-28-E;

Thence: East to the northeast corner, Section 1, T-22-N, R-29-E;

Thence: North to the northwest corner, Section 6, T-23-N, R-30-E;

Thence: East to the point of intersection for the northern boundary of

Township 23 North and the Arizona-New Mexico State Line:

Thence: South along said State Line to the point of intersection with the

southern boundary of Township 20 North;

Thence: West to the southwest corner, Section 31, T-20-N, R-28-E:

Thence: South to the southeast corner, Section 36, T-19-N, R-27-E:

Thence: West to the point of beginning being the southwest corner, Section

31, T-19-N, R-25-E, of the **Gila** and Salt River Base and Meridian,

Apache County, Arizona.

Reflects EAB shown on the Sanders EAB Map

APPROVED FOR FILING
DECISION #: 58763

EXCHANGE AREA LEGAL DESCRIPTION SANDERS, ARIZONA

ISSUE DATE: FEBRUARY 1994

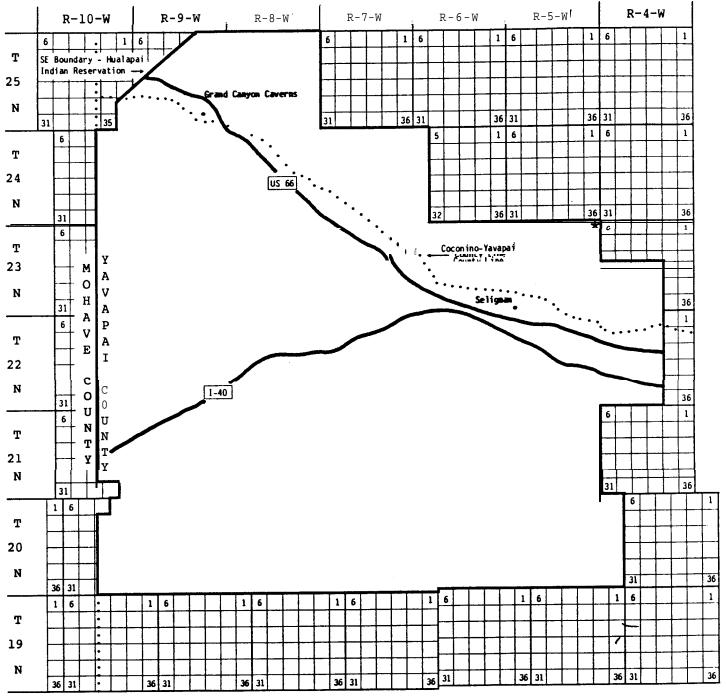
EFFECTIVE: 4/14/95

SECTION NO.

SHEET NO. 84

REVISION NO. ORIGINAL

SUPERCEDES



NOTE: \bigstar indicates the Point of Beginning for legal Description.

APPROVED FOR FILING DECISION #: 58763

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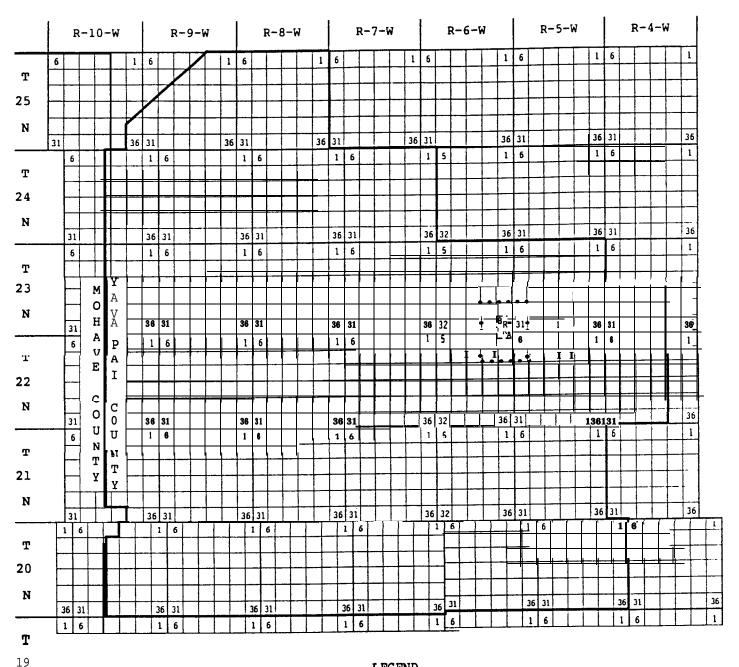
EXCHANGE	AREA	BOUNDARY	MAP
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SELIGMAN, ARIZONA SCALE: 1" = 6 MILES

ISSUE DATE: FEBRUARY 1994

EFFECTIVE: 4/14/95

SECTION NO.					
SHEET NO.	85				
REVISION NO.	ORIGINAL				
SUPERCEDES					



<u>LEGEND</u>

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BOUNDARY - TOTAL EXCHANGE

BOUNDARY - BASE RATE AREA

BOUNDARY - ZONE 1

APPROVED FOR FILING DECISION #: 58/63

EXCHANGE AREA ZONE MAP SELIGMAN, ARIZONA SCALE: 1" = 6 MILES

ISSUE DATE: FEBRUARY 1994

EFFECTIVE: 4/14/95

Ν

86
ORIGINAL



200' north of the center of Willow Street 6 extension thereof (2640' north of the south boundary of section 36. I-23-M; R-6-W

R-6-W

T
23
N

36
1

T
22
N

Center of County Line Road & extension thereof (East line of section 1, T-22-N;R-6-W and section 36. T-23-N:R-6-U)

2640' (.5 mi.) south of the north boundary of section 1. T-22-N; R-6-W

APPROVED FORFILING DECISION #: 58763

BASE RATE AREA MAP SELIGMAN, ARIZONA

SCALE: 1"= 1500'

West line of section 1. T-22-N; R-6-U and section 36. T-23-N;

R-6-U

ISSUE DATE: FEBRUARY 1994

EFFECTIVE: 4/14/95

SECTION NO.
SHEET NO.
REVISION NO.
SUPERCEDES

87 ORIGINAL

Beginning: At the northeast corner, Section 1, T-23-N, R-5-W, of the Gila and

Salt River Base and Meridian, Coconino County, Arizona;

Thence: West to the northwest corner, Section 5, T-23-N, R-6-W:

Thence: North to the northeast corner, Section 1, T-24-N, R-7-W;

West to the southwest corner, Section 31, T-25-N, R-7-W: Thence:

Thence: North to the northeast corner, Section 1, T-25-N, R-8-W;

Thence: West to the northwest corner, Section 2, T-25-N, R-9-W:

Thence: Southwest along the southeastern boundary line of the Hualapai Indian

Reservation to the point of intersection with the western boundary

line of Section 25, T-25-N: R-10-W;

Thence: South to the southwest corner, Section 36, T-25-N: R-10-W;

Thence: West along the southern boundary line of T-25-N to the point of

intersection with the Mohave/Yavapai County line;

Thence: South along said County line to the point of intersection with the

northern boundary line of Section 33, T-21-N; R-10-W;

East to the northwest corner, Section 35, T-21-N; R-10-W; Thence:

Thence: South to the southwest corner, Section 35, T-21-N; R-10-W;

Thence: West to the northeast corner, Section 4, T-20-N; R-10-W;

South to the southeast corner, Section 4, T-20-N; R-10-W; Thence:

Thence: West to the point of intersection with the Mohave/Yavapai County line;

Thence: South along said County line to the point of intersection with the

northern boundary of Township 19 North;

Thence: East along said boundary line to the southeast corner, Section 36,

T-20-N; R-7-W;

Thence: North to the southwest corner, Section 31, T-20-N; R-6-W;

Thence: East to the southeast corner, Section 36, T-20-N; R-S-W;

North to the northeast corner, Section 1, T-20-N; R-5-W; Thence:

APPROVED FOR FILING DECISION #:58

EXCHANGE AREA LEGAL DESCRIPTION SELIGMAN, ARIZONA

ISSUE DATE: FEBRUARY 1994

EFFECTIAVE: 4/14/95

SECTION NO. SHEET NO. REVISION NO. ORIGINAL **SUPERCEDES**

88

Thence: West to the southeast corner, Section 36, T-21-N; R-5-W:

North to the northeast corner, Section 1, T-21-N; R-5-W: Thence:

Thence: East to the southeast corner, Section 34, T-22-N; R-4-W;

Thence: North to the northeast corner, Section 22, T-23-N; R-4-W;

Thence: West to the northwest corner, Section 19, T-23-N; R-4-W:

Thence: North to the point of beginning being the northeast corner, Section 1,

T-23-N, R-S-W, of the **Gila** and Salt River Base and Meridian, Coconino

County, Arizona.

Reflects EAB shown on the Seligman EAB Map

APPROVED FORFILING

DECISION #: 587

EXCHANGE AREA LEGAL DESCRIPTION SELIGMAN, ARIZONA

ISSUE DATE: FEBRUARY 1994

EFFECTIVE: 4/14/95

SECTION NO. SHEET NO. REVISION NO. ORIGINAL **SUPERCEDES**

89